

CORPORATION SERVICE COMPANY"

WAS / ALL Transmittal Number: 8028558

Date Processed: 09/23/2010

# **Notice of Service of Process**

**Primary Contact:** 

Rita Mennen

CNO Financial Group, Inc. 11825 N. Pennsylvania Street

Carmel, IN 46032

Entity:

Bankers Life and Casualty Company

Entity ID Number 2425585

**Entity Served:** 

Bankers Life & Casualty Company, Inc.

Title of Action:

Edmund Martin vs. Bankers Life and Casualty Company, Inc.

Document(s) Type:

Summons/Complaint

Nature of Action:

Contract

Court:

Madison County Circuit Court, Tennessee

Case Number:

C-10-259

Jurisdiction Served:

Tennessee

Date Served on CSC:

09/22/2010

Answer or Appearance Due:

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Originally Served On:

30 Days

Originally octave

TN Department of Commerce and Insurance on 9/15/2010

How Served:

Certified Mail

Sender Information:

Jay G. Bush 731-424-6211

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#### To avoid potential delay, please do not send your response to CSC

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# STATE OF TENNESSEE Department of Commerce and Insurance 500 James Robertson Parkway Nashville, TN 37243-1131 PH - 615.532.5260, FX - 615.532.2788 brenda.meade@tn.gov

September 21, 2010

Bankers Life & Casualty Company 2908 Poston Avenue, % C S C Nashville, TN 37203 NAIC # 61263

Certified Mail Return Receipt Requested 7009 3410 0002 1722 9748. Cashier # 5248

Re: Edmund & Marion Martin V. Bankers Life & Casualty Company

Docket # C-10-259

To Whom It May Concern:

Pursuant to Tennessee Code Annotated § 56-2-504 or § 56-2-506, the Department of Commerce and Insurance was served September 15, 2010, on your behalf in connection witlest the above-styled proceeding. Documentation relating to the subject is herein enclosed.

Brenda C. Meade Designated Agent Service of Process

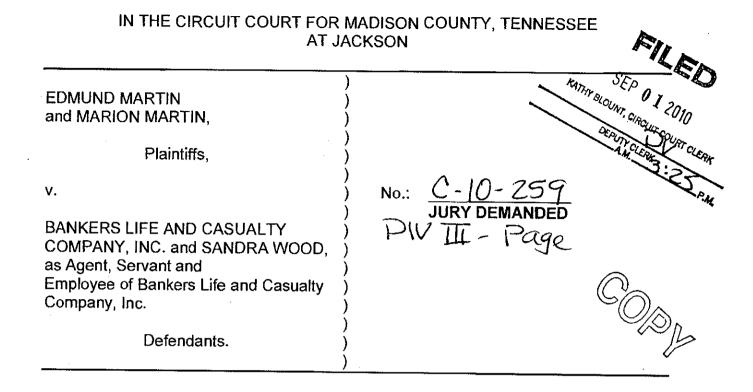
**Enclosures** 

cc: Circuit Court Clerk Madison County 515 South Liberty Jackson, Tn 38301

# State of Tennessee

Circuit Court of Madison County, Tennessee

Edmund Martin and Marion Martin	
Plaintiff	
v.	No. C-10-259
Bankers Life & Casualty Company, Inc. as Sandra Wood, as Agent, Servant, and Employee Bankers Life & Casualty Company, Inc.	
Defendant	- <u></u>
	Please serve: Bankers Life & Casualty Company, Inc. c/o Registered Agent, Commissioner of Insurance TN Dept. of Commerce & Insurance 500 James Robertson Parkway, 5 <sup>th</sup> Floor Nashville, TN 37243
To the above named defendant(s):	1 months 214 37243
Street, Jackson, TN 38301, within thirty (30) days service. If you fail to do so, a judgment by default will	writing, the Complaint which is herewith served upon you, and to y G. Bush, Plaintiffs' attorneys, whose address is 106 South Liberty after service of this summons upon you, exclusive of the date of the betaken against you for the relief demanded in the complaint
Received this day of	, 2010.
Sheriff-Deputy S	Sheriff
the items you wish to claim as exempt with the clerk of the councecssary, however, unless it is filed before the judgment become to the filing of the list. Certain items are automatically exearing apparel (clothing) for yourself and your family and truffamily Bible, and school books. Should any of these items be your exemption right or how to exercise it, you may wish to see	SERVICE OF SUMMONS  day of 2010 I served this



The Plaintiffs, Edmund Martin and Marion Martin, show for their cause of action to the Court as follows:

COMPLAINT

# I. PARTIES, JURISDICTION, AND VENUE

- 1. Plaintiffs are citizens of Jackson, Madison County, Tennessee.
- 2. Defendant Bankers Life and Casualty Company, Inc. (hereinafter "Bankers Life") is a foreign for-profit corporation authorized to sell insurance in the State of Tennessee. Bankers Life writes long-term care insurance policies and upon information and belief Bankers Life negotiated, maintained and is the claims administrator of the long-term care insurance contract at issue in this case.
- 3. Defendant, Bankers Life, may be served by service of process upon its Registered Agent, the Commissioner of the Tennessee Department of Commerce and Insurance, 500 James Robertson Parkway, 5th Floor, Nashville, Tennessee, 37243.
- 4. Defendant Sandra Wood, as Agent, Servant and Employee of Bankers Life and Casualty Company, Inc., is a citizen of Shelby County, Tennessee and may be served by service of process at 65 Germantown Court, Suite 425, Cordova,

- Tennessee 38018.
- 5. Jurisdiction and venue is proper in the Circuit Court of Madison County, Tennessee.

## **II. FACTS**

- 6. On June 7, 1990, Edmund Martin and Marion Martin entered into a contract for long-term care insurance with Bankers Life.
- 7. Bankers Life Policy No. 900,204,808 was issued to Edmund Martin on September 7, 1990. See 1990 Bankers Life policy of Edmund Martin attached hereto as Exhibit A.
- 8. Bankers Life Policy No. 900,203,751 was issued to Marion Martin on September 7, 1990. See 1990 Bankers Life policy of Marion Martin attached hereto as Exhibit B.
- 9. Under the terms of the 1990 Bankers Life Policy No. 900,204,808, Edmund Martin's monthly premium was \$211.34.
- 10. Under the terms of the 1990 Bankers Life Policy No. 900,203,751, Marion Martin's monthly premium was \$259.56.
- 11. Under the terms of the 1990 Bankers Life Policies 900,204,808 and 900,203,751, Mr. and Mrs. Martin were both entitled to lifetime benefits.
- 12. At the behest of a Bankers Life agent, on August 7, 1994, Mr. and Mrs. Martin exchanged the 1990 policies for a new policy that combined premium payments. Mr. and Mrs. Martin's policy numbers 900,204,808 and 900,203,751 from the 1990 Bankers Life policy were combined to Policy No. 940,194,981 which covered both Mr. and Mrs. Martin. See 1994 Bankers Life policy attached hereto as Exhibit C.
- 13. Under the terms of the 1994 Bankers Life policy, the Martins were to pay monthly premiums of \$622.88, and were entitled to lifetime benefits.
- 14. Mr. and Mrs. Martin's 1994 Bankers Life policy was replaced with another new policy on October 22, 2001. Under the 2001 Bankers Life policy, the Martins were to pay a monthly premium of \$888.34, and their daily benefit amount increased from \$90.00 per day to \$100.00 per day.
- 15. Bankers Life's agent, Sandra Wood, represented to the Martins that the terms of the 1990 and 1994 policies would remain the same, including lifetime benefits.

- 16. The application for the 2001 Bankers Life Policy No. 201,071,892 was filled out by Bankers Life agent Sandra Wood.
- 17. The application for the 2001 Bankers Life Policy No. 201,071,892, signed by the Martins on June 15, 2001, indicates that under the terms of the policy there is a thirty-day elimination period and a maximum benefit of \$109,500.00. The maximum benefit amount is denoted on the application filled out by Bankers Life agent Sandra Wood via a code "1095."
- 18. Under the 2001 Bankers Life Policy No. 201,071,892, although the premiums increased, the schedule on the policy indicates that rather than lifetime benefits, the Martins are entitled only to a maximum benefit of \$109,500.00. The Martins did not initial next to this change in maximum benefits from the 1994 policy to the 2001 policy. See 2001 Bankers Life policy attached hereto as Exhibit D.
- 19. On April 3, 2007, the Martins entered an assisted living facility and became eligible to receive long-term care benefits under the 2001 Bankers Life policy on May 3, 2007, following satisfaction of the thirty (30) day elimination period.
- 20. On March 4, 2010, Mr. Martin received a letter from Bankers Life advising that a reassessment of his eligibility benefits had determined he no longer qualified for benefits under the 2001 Bankers Life policy because he was not receiving assistance with at least two "Activities of Daily Living" for a period of ninety (90) days. See Bankers Life March 4, 2010, letter attached hereto as Exhibit E.
- On March 16, 2010, Mr. Martin received a letter from Bankers Life advising that his long-term care insurance pays \$73,000.00 for assisted living expenses, contrary to the 2001 Bankers Life policy which states the maximum benefit is \$109,500.00, or the representation made by Bankers Life agent Sandra Wood that the Martins had the same lifetime benefits that were provided in the 1990 and 1994 Bankers Life policies. The letter further stated that the Martins' claim limit had been reached and they were receiving their final benefit check. See Bankers Life March 16, 2010, letter attached hereto as Exhibit F.
- On March 25, 2010, Mr. Martin responded to Bankers Life's March 4, 2010, letter providing documentation from the assisted living facility that he was receiving assistance pursuant to the terms of the 2001 policy and requesting a management review of his claim. To date, no management review of the Martins' claim has ever been provided, nor has there been a response to the March 25, 2010, letter.

- See March 25, 2010 letter requesting management review attached hereto as Exhibit G.
- 23. On April 2, 2010, Mr. Martin received a letter from Bankers Life stating that the maximum benefits under the 2001 Bankers Life policy had been paid. According to the letter, the only way to restore benefits under the policy was if Mr. Martin no longer received assisted living care for 180 consecutive days for the same cause for which he was currently receiving assistance. See Bankers Life April 2, 2010 letter attached hereto as Exhibit H.
- 24. On May 17, 2010, Mr. Martin received a letter from Bankers Life, again, stating erroneously that his long-term care insurance has paid the maximum benefit of \$73,000.00 and cannot pay more. The letter further states that if Mr. Martin believes his claim has been wrongfully denied to forward his request for payment under the policy for management review by Bankers Life. Management review was requested on March 25, 2010, and to date no response has been received from Bankers Life. See Bankers Life May 17, 2010, letter attached hereto as Exhibit I and Exhibit G.
- 25. On July 19, 2010, Mr. Martin received a letter from Bankers Life requesting that he provide Bankers Life with an itemized nursing home bill for the month of June 2010. See Bankers Life July 19, 2010 letter attached hereto as Exhibit J.
- 26. On August 18, 2010, Mr. Martin received a letter from Bankers Life advising that he will soon reach the maximum claim amount that Bankers Life can pay on his long-term care insurance under the 2001 policy. The letter further states erroneously that the maximum benefit of \$73,000.00 has already been paid out for Mrs. Martin, who is suffering from Alzheimer's Disease, and no additional funds can be paid on her claim under the 2001 policy. See Bankers Life August 18, 2010 letter attached hereto as Exhibit K.

# III. BREACH OF CONTRACT

- 27. The Plaintiffs incorporate herein by reference the allegations contained in Paragraphs 1 through 26 above.
- 28. The Defendant, Bankers Life, breached the long-term care insurance contract by failing to provide timely and correct benefit payments as set forth in the policy.
- 29. As a proximate result of said breach of contract, the Plaintiffs have been damaged

in an amount to be determined by a fair and impartial jury.

# IV. VIOLATION OF THE TENNESSEE CONSUMER PROTECTION ACT

- 30. The Plaintiffs incorporate herein by reference the allegations contained in Paragraphs 1 through 29 above.
- 31. By engaging in the unfair and deceptive conduct as alleged herein, the Defendants are in violation of the Tennessee Consumer Protection Act, <u>Tenn.</u> Code Ann. §47-18-101, et seq.
- 32. As a proximate result of said violation, the Plaintiffs have been damaged in an amount to be determined by a fair and impartial jury at trial.

# V. BAD FAITH

- 33. The Plaintiffs incorporate herein by reference the allegations contained in Paragraphs 1 through 32, above.
- 34. The conduct of the Defendants as alleged herein is in bad faith in violation of Tenn. Code Ann. § 56-7-105, et seq.
- 35. As a proximate result of said violation, the Plaintiffs have been damaged in an amount to be determined by a fair and impartial jury.

# VI. BREACH OF THE COVENANT OF GOOD FAITH AND FAIR DEALING

- 36. The Plaintiffs incorporate herein by reference the allegations contained in Paragraphs 1 through 21.
- 37. The conduct of the Defendants as alleged herein is a violation of the covenant of good faith and fair dealing in the performance of contracts.
- 38. As a proximate result of said violation, the Plaintiffs have been damaged in an amount to be determined by a fair and impartial jury at trial.

# VII. INTENTIONAL MISREPRESENTATION

- 39. The Plaintiffs incorporate herein by reference the allegations contained in Paragraphs 1 through 38.
- 40. Defendant Sandra Wood, an agent of Defendant Bankers Life, intentionally misrepresented to the Plaintiffs that the 2001 Bankers Life contract for long-term care insurance they were entering into provided for lifetime benefits under the

- policy, thereby defrauding the Plaintiffs into entering into the contract.
- 41. The Plaintiffs, who are elderly, reasonably relied upon the assurances of Defendant Sandra Wood and Defendant Bankers Life that the terms of the 2001 Bankers Life policy would remain the same as the terms of the 1990 and 1994 Bankers Life policies with regard to lifetime benefits.
- 42. As a proximate result of said intentional misrepresentation, the Plaintiffs seek punitive damages in an amount to be determined by a fair and impartial jury.

WHEREFORE, Plaintiffs demand a trial by jury and pray:

- 1. That the Plaintiffs be awarded damages and other remedies available under the law, including but not limited to compensatory damages, punitive damages and/or treble damages in accordance with the Tennessee Consumer Protection Act, Tenn. Code Ann. §47-18-101, et seq. against the Defendants in an amount determined by a fair and impartial jury at trial;
- 2. That Plaintiffs be awarded attorneys' fees as provided for in accordance with the Tennessee Consumer Protection Act, <u>Tenn. Code Ann.</u> §47-18-101 et seq.;
- 3. That Plaintiffs be awarded pre and post judgment interest as provided by law;
- 4. That the costs of this action be charged to the Defendants; and,

5. That Plaintiffs have such other and further relief as the Court deems just and proper.

Respectfully submitted,

WALDROP & HALL, P.A.

By:

Wesley A. Clayton (#010406)

Jay G. Rush (#026222) Attorneys for Plaintiffs,

Edmund Martin and Marion Martin

106 S. Liberty Street Post Office Box 726 Jackson, TN 38301

(731) 424-6211

# **COST BOND**

We acknowledge ourselves as surety for the costs of this cause not to exceed \$1,000.00.

WALDROP & HALL, P.A.

By:

Wesley A. Chayton (#010406) Jay G. Bush (#026222) Attorneys for Plaintiffs,

Edmund Martin and Marion Martin

# **EXHIBIT A**

1990

### NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

POLICYHOLDER SERVICE OFFICE

4444 W. LAWRENCE AVENUE
CHICAGO, ILLINOIS 60630
PHONE (312) 777-7000

## NOTICE CONCERNING COVERAGE LIMITATIONS AND EXCLUSIONS UNDER THE LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of Tennessee who purchase life insurance, annuities or health insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Tennessee Life and Health Insurance Guaranty Association. The purpose of this association is to assure that policy-holders will be protected, within limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of insured persons who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by these insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting companies that are well-managed and financially stable.

The state law that provides for this safety-net coverage is called the Tennessee Life and Health Insurance Guaranty Association Act. The following is a brief summary of this law's coverages, exclusions and limits. This summary does not cover all provisions of the law; nor does it in any way change anyone's rights or obligations under the act or the rights or obligations of the guaranty association.

#### COVERAGE

Generally, individuals will be protected by the Life and Health Insurance Guaranty Association if they live in this state and hold a life or health insurance contract, or an annuity, or if they are insured under a group insurance contract, issued by an insurer authorized to conduct business in Tennessee. The beneficiaries, payees or assignees of insured persons are protected as well, even if they live in another state.

# EXCLUSIONS FROM COVERAGE

However, persons holding such policies are not protected by this Association if:

- (1) they are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- (2) the insurer was not authorized to do business in this state;
- (3) their policy was issued by a nonprofit hospital or medical service organization (the "Blues"), an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy-holder is subject to future assessments, or by an insurance exchange.

The Association also does not provide coverage for:

- (1) any policy or portion of a policy which is not guaranteed by the insurer or for which the individual has assumed the risk, such as a variable contract sold by prospectus;
- (2) any policy of reinsurance (unless an assumption certificate was issued);
- (3) interest rate yields that exceed an average rate;
- (4) dividends;
- (5)\* credits given in connection with the administration of a policy by a group contract holder;
- employers! plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- unallocated annuity contracts (which give rights to group contractholders, not individuals), unless qualified under Section 403(b) of the Internal Revenue Code, except that even if qualified under Section 403(b), unallocated annuities issued to employee benefit plans protected by the federal Pension Benefit Guaranty Corporation are not covered.

(please turn to back of page)

#### LIMITS ON AMOUNT OF COVERAGE

The act also limits that amount the Association is obligated to pay out: The Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Association will pay a maximum of \$300,000 no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$100,000 in cash surrender values, \$100,000 in health insurance benefits, \$100,000 in present value of annulties, or \$300,000 in life insurance death benefits – again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages.

The Tennessee Life and Health Insurance Guaranty Association may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions, and require continued residency in Tennessee. You should not rely on coverage by the Tennessee Life and Health Insurance Guaranty Association in selecting an insurance company or in selecting an insurance policy.

Coverage is NOT provided for your policy or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as a variable contract sold by prospectus.

Insurance companies or their agents are required by law to give or send you this notice. However, insurance companies and their agents are prohibited by law from using the existence of the guaranty association to induce you to purchase any kind of insurance policy.

The Tennessee Life and Health Insurance Guaranty Association
P.O. Box 25th Floor
511 Union Street
Nashville, Tennessee 37219

Tennessee Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243 BANKERS LIFE AND CASUALTY COMPANY

A Legal Reserve Stock Company . Home Office: 4444 West Lawrence Avenue . Chicago, Illinois 60630

IMPORTANT NOTICE ABOUT STATEMENTS IN THE APPLICATION Please read the copy of the application which is a part of this policy. Check to see if any medical history has been left out. Write us if any information shown isn't right or complete. We issued this policy on the basis that the answers to all questions are right and complete. Any wrong or left out statements could cause an otherwise valid claim to be denied.

NAME OF INSURED

MARTIN EDMUND D JR

900,204,808 POLICY NUMBER

FIRST PREMIUM

\$211.34

SEPTEMBER 7, 1990 ISSUE DATE

1ST RENEWAL DATE **NOVEMBER 7, 1990** 

GR-7A1 POLICY FORM

We, BANKERS LIFE AND CASUALTY COMPANY, promise to pay you, the insured, the benefits provided by this policy. Benefits are subject to policy definitions, provisions, limitations and exceptions.

CONSIDERATION

We issued this policy in consideration of the application (a copy is attached) and the payment of the First Premium. This payment will keep the policy in force until the First Renewal Date. The First Renewal Date and First Premium are shown in the Schedule.

YOUR THIRTY DAY RIGHT TO RETURN THIS POLICY

If you're not satisfied with this policy, you may return it to us within 30 days after you get it.

You may return it to us by mail or to the agent who sold it. Then we'll refund any premium paid and this policy will be void.

RENEWAL CONDITIONS

You may renew this policy on any renewal date for as long as you live. To renew, pay the renewal premium at the intervals available to you at time of renewal. It must be paid on or before its due date or during the 31 days that follow. We can't refuse to renew this policy or place any restrictions on it you pay the premium on time.

EFFECTIVE DATE

This policy begins at 12:01 a.m. Standard Time where you live on the Issue Date shown in the Schedule. It ends, subject to the Grace Period, at 12:01 a.m. on the date any renewal premium is due.

READ YOUR POLICY CAREFULLY

This policy is a legal contract between you and us. See the "Policy Guide" on page 1A.

Signed by our President and Secretary on its Issue Date. B.T. Musky

Countersigned by

Licensed Resident Agent

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

Satricia E. Willis

THIS IS A LIMITED POLICY - READ IT CAREFULLY

GR-7A1

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# POLICY GUIDE

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APPLICATION NO. 0913056180

# BANKERS LIFE AND CASUALTY COMPANY

#### SCHEDULE

NAME OF INSURED	MARTIN EDMUND D JR	900,204,808	POLICY NUMBER
FIRST PREMIUM	\$211.34	SEPTEMBER 7, 1990	ISSUE DATE
1ST RENEWAL DATE	NOVEMBER 7, 1990	GR-7Al	POLICY FORM
INSURED	PLAN NO.	COVERAGE	ANNUAL PREMI UM
MARTIN EDMUND D JR BIRTHDATE '23	MALE AGE 66 7A1	BENEFIT PLAN II. \$90.00 DAILY BENEFIT ELIMINATION PERIOD: 100 DAYS MAXIMUM BENEFIT PERIOD: LIFETIME	\$1231.19

TOTAL ANNUAL PREMIUM \$1,231.19

PREMIUM PAYMENT SERVICE PLAN ALTERNATIVE MONTHLY PREMIUM

\$105.67 | 19.78

035.40

#### AMENDMENT RIDER

This rider is a part of the policy to which it's attached. It takes effect on 1/1/89 or the Issue Date of the policy, whichever is later.

The Pre-Existing Conditions Limitation provision of the policy is deleted and replaced with the following:

A pre-existing condition is a medical condition for which prior to the effective date of coverage, medical advice or treatment was recommended by, or received from, a doctor within the 6 month period before the effective date.

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the effective date of coverage.

#### CONDITIONS

This rider is subject to all terms, conditions, limitations and exceptions of the policy except where changed by this rider.

BANKERS LIFE AND CASUALTY COMPANY

Satricia E. Wellin

Secretary

1001510

Do you receive Federal, state or local government financial assistance in any form, such as Supplemental Security Income or Medicaid?

Signature of Applicant X
Social Security Number

I have witnessed the signature of the Applicant
I certify that I asked all the questions and truly applicant is likely to recorded the answers contained herein. To the best of my knowledge and belief, the insurance applied for 19 feeling is likely to replace or change any existing policy(ies) or contract(s)

Signature of Licensed Resident

Agent X

Signature of Licensed Resident

Agent X

No

RENEWAL PREMIUM

We may change the premium for this policy. We can only change the premium if we change it for all policies like yours in your state on a class basis. We'll tell you at least 31 days in advance of any change in the premium.

If you have selected OPTIONAL BENEFIT - Increased Daily Benefit Coverage, your premium shown in the Schedule (or as changed on a class basis) for the policy (excluding any optional or benefit riders) will increase five percent (5%) each year for up to the first 10 years your policy is in force. We'll change the premium on each policy anniversary. You can tell us to delete this benefit at any time, and your benefits and premium will remain at the amounts then in effect.

POLICY DEFINITIONS

"You", "your" and "yours" refer to the Insured named in the Schedule.

"We", "us" and "our" refer to Bankers Life and Casualty Company.

"Injury" means bodily injury caused by an accident which results in loss covered by this policy. The loss must begin while the policy is in force.

"Sickness" means illness or disease which results in loss covered by this policy. The loss must begin while the policy is in force.

"Mental illness" means a neurosis, psychoneurosis, psychopathy, psychosis or mental or emotional disease or disorder of any kind at doesn't mean a demonstrable organic brain disease, such as Parkinson's Disease, Alzheimer's Disease or senile dementia

"Hospital" means a place which:

- is legally operated for the care and treatment of sick and injured persons at their expense;
- is primarily engaged in providing medical, diagnostic and surgical facilities (either on its premises or in facilities available to the hospital on a formal prearranged basis);
- 3. has continuous 24 hour nursing services by or under the supervision of registered graduate professional nurses (R.N.);
- 4. has a staff of one or more doctors available at all times.

"<u>Hospital</u>" doesn't mean convalescent, nursing, rest or skilled nursing facility. It doesn't mean a place primarily operated for treatment of the aged, drug addict or alcoholic, nor a special unit of a hospital used by or for any of the above. It also doesn't mean a long term mental facility.

"Nursing Home" means a place which:

- is legally operated to provide nursing care (skilled, intermediate, custodial) for sick and injured persons at their expense;
- 2. has 24 hour nursing service by or under the supervision of a licensed nurse;
- 3. has beds for patients who need nursing care; and
- 4. operates under the supervision of a doctor.

"Nursing Home" also means a wing, area or floor of a hospital specifically set aside for nursing.

It doesn't mean; a hospital, a place that primarily treats the mentally ill, drug addicts or alcoholics or a place owned or operated by a member of your family.

"Doctor" means any licensed practitioner of the healing arts acting within the scope of his or her license in treating an injury or sickness. It doesn't include you or a member of your family.

"Custodial Care" means care which is mainly for the purpose of meeting personal needs. It could be provided by persons without professional skills or training. Such examples are: help in walking, getting in and out of bed, bathing, dressing, eating and taking medicine.

"Skilled and Intermediate Care" means any level of care greater than custodial care.

"Elimination Period" means the number of days you must stay in a Nursing Home before we'll start to pay a benefit under this policy.

"Maximum Benefit Period" means the total period for which daily Nursing Home confinement benefits are payable under this policy for any one period of confinement.

PRE-EXISTING CONDITIONS LIMITATION

A pre-existing condition is a medical condition for which, prior to the effective date of

- 1. Medical advice or treatment was recommended by or received from, a doctor within the b month period before the effective date: or
- Symptoms existed which would cause an ordinarily prudent person to seek diagnosis, care or treatment within the 6 month period before the effective date of coverage.

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the

When the Schedule on page 2 shows Benefit Plan I, we'll pay Nursing Home Care benefits when you are, for medical reasons, necessarily confined in a Nursing Home due to injury or sickness. We'll one period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit, Elimination Period and the Maximum Benefit Period are shown in the Schedule.

Before benefits are payable, the Nursing Home Care stay must

- 1. Follow a hospital stay of 3 or more days in a row;
- 2. Begin within 30 days after that hospital stay;
- 3. Be due to the same or related injury or sickness as the prior hospital stay;
- Be certified by your doctor that the Nursing Home Care stay, whether for skilled, intermediate, or custodial care, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN!

One period of confinement starts when you enter a hospital for a stay of 3 or more days in a row.

It ends when there has been no additional hospital or Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

When the Schedule on page 2 shows Benefit Plan II, we'll pay Nursing Home Care benefits when you are, for medical reasons necessarily confined in a Nursing Home due to injury or sickness. We'll pay the Daliv Benefit for each day of confinement beginning after the Elimination Period, if any, for any one period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit Elimination Period and the Maximum Benefit Period are shown in the Schedule.

Before benefits are payable, the Nursing Home stay must be certified by your doctor that the Nursing Home stay, whether for skilled, intermediate or custodial, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN II

One period of confinement starts when you enter a Nursing Home. It ends when there has been no additional Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

AMBULANCE BENEFIT

We'll pay the expense incurred up to \$25 per trip for ambulance service to or from a Nursing.

Home. We won't pay for ambulance expense incurred beyond the Maximum Benefit Period.

#### OPTIONAL COVERAGE

INCREASED DAILY BENEFIT COVERAGE - To have this coverage, the entry INCREASED DAILY BENEFIT must be shown in the Schedule. When coverage is shown, the Daily Benefit amount shown in the Schedule will increase by five percent (5%) on each policy anniversary while your policy is in force. We'll do this for up to 10 years. Premium for the Daily Benefit amount will also increase five percent (5%) as stated in the Benewal Premium provision on page 3.

You may stop this benefit change at the Daily Benefit amount then in effect on any policy anniversary by telling us to freeze the benefit amount and premium then in effect.

We won't increase benefit coverage for more than 10 years.

For any one period of confinement, we'll pay the Daily Benefit amount then in effect when one period of confinement begins.

IN-HOSPITAL PRIVATE DUTY NURSE COVERAGE - As used in this provision a "Private Duty Nurse" means a professional nurse who is legally entitled to use the title of Registered Nurse (RN) or Licensed Practical Nurse (LPN), and who isn't your spouse, child of a spouse or your child.

To have this coverage, an entry for PRIVATE DUTY NURSE must show in the Schedule. When this coverage is shown, we'll pay \$30 per 8 hour shift, up to 2 shifts per day, for services of a Private Duty Nurse while you are confined in a hospital. Such services must be under the order and direction of your doctor. We won't pay for more than a total of 90 days for any one period of confinement.

#### **EXCEPTIONS**

#### This policy doesn't cover loss

- Due to war or act of war;
- 2. Due to intentionally self-inflicted injury while same or insane.
- 3. For stays in government facilities unless a charge is made for which you are obligated to pay; and
- Due to mental illness or nervous disorders without demonstrable organic disease. (Loss due to Parkinson's Disease, Alzheimer's Disease or senile dementia are covered.) 4.

WAIVER OF PREMIUM

After you've been paid Nursing Home Care benefits under this policy for 90 consecutive days, waive the payment of any premium including premium for any attached benefit riders) coming due lafter. We'll waive the premium while consecutive days of Nursing Home Care benefits continue to thereafter. be paid under this policy.

UNIFORM PROVISIONS

ENTIRE CONTRACT; CHANGES: This policy with the attached papers, if any, is the entire contract between you and us. No change in this policy will be effective until approved by one of our officers. This approval must be noted on or attached to this policy. No agent may change this policy or waive any of its provisions. The application is a part of this policy.

# TIME LIMIT ON CERTAIN DEFENSES:

Misstatements in the Application:
After 2 years from the Issue Date only fraudulent: misstatements in the application may be used to void this policy or deny any claim for loss which starts after the 2 year period. 1.

Pre-Existing Conditions:

No claim for loss which starts after 6 months from the Issue Date will be reduced or denied because a sickness or physical condition had existed before the effective date.

GRACE PERIOD: This policy has a 31 day grace period. This means that if a premium isn't paid on or before the date it's due, it may be paid during the following 31 days. During the grace period this policy will stay in force.

REINSTATEMENT: If the premium isn't paid before the grace period ends, this policy will lapse. Later acceptance of premium by us (or by any agent authorized to accept payment) without requiring an application for reinstatement, will reinstate this policy.

If we or our agent require an application, you'll get a conditional receipt for the premium. If the application is approved, this policy will be reinstated as of the approval date. Lacking such approval, this policy will be reinstated on the 45th day after the date of the conditional receipt unless we previously notified you, in writing, of our disapproval.

The reinstated policy will cover only loss which results from an injury sustained after the date of reinstatement or for sickness that starts after such date.

In all other respects your rights and our rights will remain the same, subject to any provisions noted on or attached to the reinstated policy.

Any premium we accept with a reinstatement shall be applied to a period which hasn't been previously paid for but not for any period more than 60 days before the reinstatement date.

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707.1

#### UNIFORM PROVISIONS (Continued)

NOTICE OF CLAIM: Written notice of claim must be given within 60 days (6 months in Montana) after a covered loss starts or as soon as possible. The notice can be given to us at our Home Office, at the address shown on page one or to any one of our agents. Notice should include your name and policy number.

CLAIM FORMS: When we get notice of claim, we'll send you forms for filing proof of loss. If these forms aren't given to you within 15 days, you'll meet the proof of loss requirements by giving us a written statement of the nature and extent of the loss. We must get this statement within the time limit stated in the Proofs of Loss section.

PROOFS OF LOSS: For periodic payment of a continuing loss, you must give us written proof of loss within 90 days after the end of each period for which we are liable. For any other loss, you must give us written proof within 90 days after the end of such loss.

If it wasn't reasonably possible for you to give is proof in the time required, we won't reduce nor deny the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than one year (15 months in Hawaii) from the time specified unless you were legally unable to act.

TIME OF PAYMENT OF CLAIMS: After getting written proof of loss, we'll pay monthly all benefits then due for the loss. Benefits for any other loss covered by this policy will be paid as soon as we receive proper written proof.

PAYMENT OF CLAIMS: Benefits will be paid to you. Any benefits due and unpaid at your death may be paid, at our choice, either to your estate or beneficiary.

if benefits are payable to your estate or a beneficiary who can't give a valid release, we can pay up to \$1,000 to anyone related to you or your beneficiary by blood or marriage, whom we consider to be entitled to the benefits. We'll be discharged to the extent of any such payment made in good faith.

PHYSICAL EXAMINATION: We, at our expense, have the right to have you examined as often as reasonably necessary while a claim is pending.

LEGAL ACTION: No legal action may be brought to recover on this policy within 60 days after written proof of loss has been given as required by this policy. No such action may be brought after 3 years in Kansas; 6 years in South Carolina) from the time written proof of loss is required to be given.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on its effective date, is in conflict with the laws of the state in which you live on that date is amended to conform to the minimum requirements of such laws.

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

# THIS IS A LIMITED POLICY - READ IT CAREFULLY

1796 ...

#### NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

POLICYHOLDER SERVICE OFFICE

4444 W. LAWRENCE AVENUE
CHICAGO, ILLINOIS 60630
PHONE (312) 777-7000.

# LIMITS ON AMOUNT OF COVERAGE

The act also limits that amount the Association is obligated to pay out: The Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Association will pay a maximum of \$300,000 no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$100,000 in cash surrender values. \$100,000 in health insurance benefits, \$100,000 in present value of annuities, or \$300,000 in life insurance death benefits — again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages.

The Tennessee Life and Health Insurance Guaranty Association may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions, and require continued residency in Tennessee. You should not rely on coverage by the Tennessee Life and Health Insurance Guaranty Association in selecting an insurance company or in selecting an insurance policy.

Coverage is NOT provided for your policy or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as a variable contract sold by prospectus.

Insurance companies or their agents are required by law to give or send you this notice. However, insurance companies and their agents are prohibited by law from using the existence of the guaranty association to induce you to purchase any kind of insurance policy.

The Tennessee Life and Health Insurance Guaranty Association
P.O. Box 25th Floor
511 Union Street
Nashville, Tennessee 37219

Tennessee Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243

## NOTICE CONCERNING COVERAGE LIMITATIONS AND EXCLUSIONS UNDER THE LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of Tennessee who purchase life insurance, annuities or health insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Tennessee Life and Health Insurance Guaranty Association. The purpose of this association is to assure that policy-holders will be protected, within limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of insured persons who live in this state and in some cases, to keep coverage in force. The valuable extra protection provided by these insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting companies that are well-managed and financially stable.

The state law that provides for this safety-net coverage is called the Tennessee Life and Health Insurance Guaranty Association Act. The following is a brief summary of this law's coverages, exclusions and limits. This summary does not cover all provisions of the law; nor does it in any way change anyone's rights or obligations under the act or the rights or obligations of the guaranty association.

#### COVERAGE

Generally, individuals will be protected by the Life and Health Insurance Guaranty Association if they live in this state and hold a life or health insurance contract, or an annuity, or if they are insured under a group insurance contract, issued by an insurer authorized to conduct business in Tennessee. The beneficiaries, payees or assignees of insured persons are protected as well, even if they live in another state.

# **EXCLUSIONS FROM COVERAGE**

However, persons holding such policies are not protected by this Association if:

- (1) they are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- (2) the insurer was not authorized to do business in this state;
- (3) their policy was issued by a nonprofit hospital or medical service organization (the "Blues"), an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy-holder is subject to future assessments, or by an insurance exchange.

The Association also does not provide coverage for:

- (1) any policy or portion of a policy which is not guaranteed by the insurer or for which the individual has assumed the risk, such as a variable contract sold by prospectus;
- (2) any policy of reinsurance (unless an assumption certificate was issued);
- (3) interest rate yields that exceed an average rate;
- (4), dividends; .....
- (5) credits given in connection with the administration of a policy by a group contract holder;
- (6) employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them):
- unallocated annuity contracts (which give rights to group contractholders, not individuals), unless qualified under Section 403(b) of the Internal Revenue Code, except that, even if qualified under Section 403(b), unallocated annuities issued to employee benefit plans protected by the federal Pension Benefit Guaranty Corporation are not covered.

(please turn to back of page)

## POLICY GUIDE

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BANKERS LIFE AND CASUALTY COMPANY
A Legal Reserve Stock Company . Home Office: 4444 West Lawrence Avenue . Chicago, Illinois 60630

IMPORTANT NOTICE ABOUT STATEMENTS IN THE APPLICATION Please read the copy of the application which is a part of this policy. Check to see if any medical history has been left out. Write us if any information shown isn't right or complete. We issued this policy on the basis that the answers to all questions are right and complete. Any wrong or left out statements could cause an otherwise valid claim to be denied.

NAME OF INSURED

MARTIN MARION W

900,203,751

POLICY NUMBER

FIRST PREMIUM

\$259.56

SEPTEMBER 7, 1990 ISSUE DATE

1ST RENEWAL DATE NOVEMBER 7, 1990

GR-7A1 POLICY FORM

We, BANKERS LIFE AND CASUALTY COMPANY, promise to pay you, the insured, the benefits provided by this policy. Benefits are subject to policy definitions, provisions, limitations and exceptions.

CONSIDERATION

We issued this policy in consideration of the application (a copy is attached) and the payment of the First Premium. This payment will keep the policy in force until the First Renewal Date. The First Renewal Date and First Premium are shown in the Schedule.

YOUR THIRTY DAY RIGHT TO RETURN THIS POLICY

If you're not satisfied with this policy, you may return it to us within 30 days after you get it. You may return it to us by mail or to the agent who sold it. Then we'll refund any premium paid and this policy will be void.

RENEWAL CONDITIONS

You may renew this policy on any renewal date for as long as you live. To renew pay the renewal premium at the intervals available to you at time of renewal. It must be paid on or before its due date or during the 31 days that follow. We can't refuse to renew this policy or place any restrictions on it if you pay the premium on time.

EFFECTIVE DATE

This policy begins at 12:01 a.m. Standard Time where you live on the Issue Date shown in the Schedule. It ends, subject to the Grace Period at 12:01 am on the date any renewal premium is due.

READ YOUR POLICY CAREFULLY

This policy is a legal contract between you and us. See the "Policy Guide" on page 1A.

Signed by our President and Secretary on its Issue Date. B.T. Musky

Secretary Satricia E. Wellin

President

Countersigned by\_\_\_\_

Licensed Resident Agent

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

THIS IS A LIMITED POLICY - READ IT CAREFULLY

GR-7A1

#### AMENDMENT RIDER

This rider is a part of the policy to which it's attached. It takes effect on 1/1/89 or the Issue Date of the policy, whichever is later.

The Pre-Existing Conditions Limitation provision of the policy is deleted and replaced with the following:

A pre-existing condition is a medical condition for which, prior to the effective date of coverage, medical advice or treatment was recommended by, or received from, a doctor within the 6 month period before the effective date.

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the effective date of coverage.

#### CONDITIONS

This rider is subject to all terms, conditions, limitations and exceptions of the policy except where changed by this rider.

BANKERS LIFE AND CASUALTY COMPANY

Satrice E. Wellen

Secretary

APPLICATION NO. 0913056120

#### BANKERS LIFE AND CASUALTY COMPANY

#### SCHEDULE

NAME OF INSURED MARTIN MARION W 900,203,751 POLICY NUMBER
FIRST PREMIUM \$259.56 SEPTEMBER 7, 1990 ISSUE DATE

1ST RENEWAL DATE NOVEMBER 7, 1990 GR-7A1 POLICY FORM

INSURED PLAN NO. COVERAGE PREMIUM MARTIN MARION W FEMALE **'21** BIRTHDATE AGE 69 7A1 BENEFIT PLAN II \$1511.99 \$90.00 DAILY BENEFIT ELIMINATION PERIOD: 100 DAYS MAXIMUM BENEFIT PERIOD:

TOTAL ANNUAL PREMIUM \$1,511.99

ANNUAL

PREMIUM PAYMENT SERVICE PLAN ALTERNATIVE MONTHLY PREMIUM \$129.78

091305612

# APPLICATION FOR INSURANCE TO

BANKERS LIFE AND CASUALTY COMPANY

4444 W. Lawrence Ave., Chicago, IL 60630

I apply for: ☑NEW POLICY ☐ EXCHANGE (List all benefits desired.) ☐ INCREASE OF BENEFITS—"U (List all benefits desired included) Policy No(s) of Bankers policy(ie	ding existing benefits.)		REINSTATEMENT AND EX (List all benefits desired.) REINSTATEMENT (List all benefits desired.)	CHANGE
2 Date of Birth (Mo/Day/Yr)    Z     Male □     Age:   Female □		Marital Status  ☐ Married ☐ Single  Telephone # — Home	☐ Divorced ☐ Widowed Telephone # — Wo	rk .
3 HOME ADDRESS Street or P.O. Box City/Town Zip Code \$830/Pho	son State 7	Living Site  Wown Home  Apartment  With Relati	Other (Please expl	ain)
4 Form #	Benefits  Plan 1 \$ (Daily Amount)  Plan 2 \$ (Daily Amount)  Increasing Daily Benefit Amount  Private Duty Nurse	Maximum Benefit Per  1 Year 2 Years 3 Years 5 Years	Elimination Period  □ 0 Days □ 20 Days □ 100 Days □ 150 Days	9-13
1. Heart disease requiring 2. Paralysis, or Stroke? 3. Diabetes requiring insulated due to disease or injury? 4. Open Golostomy; Kidne	ed to a wheelchair, or do your physical disability, authority personal business transaction you had medical advice or the year of year	zed any person or institution ns?  Treatment within the past two O  7. Alzheimer's D  Dementia, Pa  other organic  8. Mental Illness  9. Degenerative	ospital or nursing home? In to perform everyday Ito legally act in your Ito years for: Disease, Irreversible Irkinson's Disease or any brain disorder? It Alcoholism or Drug Abus bone disease	YES NO
requiring dialysis; Cirrho 5. Emphysema, or other ob diseaser	structive lung	10. Leukemia, or	or spiner Cancer (other than skip)	
<ul> <li>Arthritis causing cripplir motion, or requiring sur replacement?</li> </ul>	ng, limitation of gery for joint	AlDS related of conditions, or exposure to the	eficiency disorder, AIDS, complex (ARC), AIDS relate test results indicating e AIDS virus)	
motion, or requiring sur replacement? g. Are you now taking or usin	ng, limitation of gery for joint.	An immune d AIDS related of conditions, or exposure to the taken, or used prescription	eficiency disorder, AIDS, complex (ARC), AIDS relate test results indicating e AIDS virus?  drugs?  ndition(s) not listed above?  Name/Address/Pi	ed Property of the control of the co

b. Is the st	insured under Part A and Part E ate paying your Part B premium enrolled in a Health Maintenai	B of Medicare? ? nce Organization or a similar program?	© Yes □ No □ Yes © No □ Yes ☑ No
7 HEALTH!	NSURANÇE IN FORCE AND A	PPLIED FOR (excluding this application) [	□None
Coverage Company	Medicare Supplement Part A (D) Part B (D)	Nursing Home: Daily Benefit Maximum Benefit Period	
- CONTROL I	a Diodosen Dini v iz izenen	Sickness, Disability Income or Annuity Co number and ending date(s) in Question 7.	ontract(s) be replaced or
agent or any ot Company's rigit and until the further condition of attached to this which have been any insurance at will remain in from the UNDERSIGHTHE UNDERSIGHTHE UNDERSIGHTHE OF PREAD THE CONTRACT OF THE PREAD THE CONTRACT OF THE PREAD THE CONTRACT OF THE PREAD	her person is authorized to accepts or requirements. 4. Any insurants or requirements. 4. Any insurants or requirements. 5. Any insurants of health set forth in the application. 5. Policy and rider application. 5. Policy and rider on applied for have been explain applied for. 7. The Applicant can orce in this or any other companders in this or any other companders on the Application of Application of Application of Application of properties. I understand that on application for insurance reganization, institution or por its reinsurers any such informer.	and present health are complete, true and complete and present health are complete, true and complete application, constitute a single and entire application, constitute a single and entire pet risks, pass upon insurability, make or more issued as a result of the application of the person's life ion, or: b. Take effect only as specified in the form provisions concerning exceptions, expected and are understood. 6. Ownership. The afford to pay the premium for this insurancy.  IT ACKNOWLEDGE THAT THE APPLICAN NO THAT HE/SHE REALIZES THAT ANY FOR IN LOSS OF COVERAGE UNDER THE PORIATE OUTLINE OF COVERAGE.  SIGNING. This is to certify that I have read no agent can waive or change the condition of the condition of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person, that has any records or knowledge of the person of the per	e contract of insurance. 3. No odify contracts or waive any of the vill either: a. Not take effect unless etime and while such person is in the Conditional Receipt, if any, sclusions, limitations and renewal explicant shall be the owner of ce and for all other insurance that  NT HAS READ OR HAD READ TO ALSE STATEMENTS OR DLICY THE APPLICANT.  the receipt and fully understand ons and limitations of this receipt.  Ity Company, I hereby authorize if elated facility, insurance of the contract
SIGNATURES	Dated at City Joe this 7 1 licant & Dressian W	State Zw Zip 38.	301 etember 1990
oc <i>lal Security N</i> have witnessed certify that I ask	timber the Applicant of the Applicant ed all the questions and truly are left, the insurance applied for tract(s)	nd accurately recorded the answers contain	ned herein. To the best of my eplace or change any existing
A. 10. 100 - 11. 12. 14. 14. 14. 14. 14. 14. 14. 14. 14. 14	Agent X ised Resident Agent X	// Hare	No <i>C6538</i> Office 4/6/2

RENEWAL PREMIUM

We may change the premium for this policy. We can only change the premium if we change it for all policies like yours in your state on a class basis. We'll tell you at least 31 days in advance of any change in the premium.

If you have selected OPTIONAL BENEFIT - Increased Daily Benefit Coverage, your premium shown in the Schedule (or as changed on a class basis) for the policy (excluding any optional or benefit riders) will increase five percent (5%) each year for up to the first 10 years your policy is in force. We'll change the premium on each policy anniversary. You can tell us to delete this benefit at any time, and your benefits and premium will remain at the amounts then in effect.

POLICY DEFINITIONS

"You", "your" and "yours" refer to the Insured named in the Schedule.

"We", "us" and "our" refer to Bankers Life and Casualty Company.

"Injury" means bodily injury caused by an accident which results in loss covered by this policy. The loss must begin while the policy is in force.

"Sickness" means illness or disease which results in loss covered by this policy. The loss must begin while the policy is in force.

"Mental illness" means a neurosis, psychoneurosis, psychopathy, psychosis or mental or emotional disease or disorder of any kind at doesn't mean a demonstrable organic brain disease, such as Parkinson's Disease, Alzheimer's Disease or senile dementia.

"Hospital" means a place which:

- is legally operated for the care and treatment of sick and injured persons at their expense;
- is primarily engaged in providing medical, diagnostic and surgical facilities (either on its premises or in facilities available to the hospital on a formal prearranged basis);
- 3. has continuous 24 hour nursing services by or under the supervision of registered graduate professional nurses (R.N.);
- 4. has a staff of one or more doctors available at all times.

"Hospital" doesn't mean convalescent nursing rest or skilled nursing facility. It doesn't mean a place primarily operated for treatment of the aged, drug addict or alcoholic, nor a special unit of a hospital used by or for any of the above. It also doesn't mean a long term mental facility.

"Nursing Home" means a place which:

- is legally operated to provide nursing care (skilled, intermediate, custodial) for sick and injured persons at their expense;
- 2. has 24 hour nursing service by or under the supervision of a licensed nurse;
- 3. has beds for patients who need nursing care; and
- 4. operates under the supervision of a doctor.

"Nursing Home" also means a wing, area or floor of a hospital specifically set aside for nursing

it doesn't mean a hospital a place that primarily treats the mentally ill, drug addicts or alcoholics, or a place owned or operated by a member of your family.

"Doctor" means any licensed practitioner of the healing arts acting within the scope of his or her license in treating an injury or sickness. It doesn't include you or a member of your family.

7A1

POLICY DEFINITIONS (Continued)

"Custodial Care" means care which is mainly for the purpose of meeting personal needs. It could be provided by persons without professional skills or training. Such examples are help in walking, getting in and out of bed, bathing, dressing, eating and taking medicine.

"Skilled and Intermediate Care" means any level of care greater than custodial care.

"Elimination Period" means the number of days you must stay in a Nursing Home before we'll start to pay a benefit under this policy.

"Maximum Benefit Period" means the total period for which daily Nursing Home confinement benefits are payable under this policy for any one period of confinement.

A pre-existing condition is a medical condition for which, prior to the effective date of

- f. Medical advice or treatment was recommended by, or received from, a doctor within the 6 month period before the effective date; or
- 2. Symptoms existed which would sause an ordinarily prudent person to seek diagnosis, care of treatment within the 6 month period before the effective date of coverage

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the effective date of coverage.

NURSING HOME CARE BENEFITS - PLAN I

When the Schedule on page 2 shows Benefit Plan I, we'll pay Nursing Home Care benefits when you are, for medical reasons, necessarily confined in a Nursing Home due to injury or sickness. We'll pay the Daily Benefit for each day of confinement beginning after the Elimination Period, if any, for any one period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit, Elimination Period and the Maximum Benefit Period are shown in the Schedule.

Before benefits are payable, the Nursing Home Care stay must:

- 1. Follow a hospital stay of 3 or more days in a row;
- 2. Begin within 30 days after that hospital stay;
- 3. Be due to the same or related injury or sickness as the prior hospital stay;
- Be certified by your doctor that the Nursing Home Care stay, whether for skilled, intermediate, or custodial care, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN I

One period of confinement starts when you enter a hospital for a stay of 3 or more days in a row. It ends when there has been no additional hospital or Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

NURSING HOME CARE BENEFITS - PLAN II

When the Schedule on page 2 shows Benefit Plan II, we'll pay Nursing Home Care benefits when you are, for medical reasons, necessarily confined in a Nursing Home due to injury or sickness. We'll pay the Daily Benefit for each day of confinement beginning after the Elimination Period, if any, for any one period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit, Elimination Period and the Maximum Benefit Period are shown in the Schedule.

Before benefits are payable, the Nursing Home stay must be certified by your doctor that the Nursing Home stay, whether for skilled, intermediate or custodial, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN II

One period of confinement starts when you enter a Nursing Home. It ends when there has been no additional Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

AMBULANCE BENEFIT

We'll pay the expense incurred up to \$25 per trip for ambulance service to or from a Nursing Home. We won't pay for ambulance expense incurred beyond the Maximum Benefit Period.

## OPTIONAL COVERAGE

INCREASED DAILY BENEFIT COVERAGE - To have this coverage, the entry INCREASED DAILY BENEFIT must be shown in the Schedule. When coverage is shown, the Daily Benefit amount shown in the Schedule will increase by five percent (5%) on each policy anniversary while your policy is in force. We'll do this for up to 10 years. Premium for the Daily Benefit amount will also increase five percent (5%) as stated in the Renewal Premium provision on page 3.

You may stop this benefit change at the Daily Benefit amount then in effect on any policy anniversary by telling us to freeze the benefit amount and premium then in effect.

We won't increase benefit coverage for more than 10 years.

For any one period of confinement, we'll pay the Daily Benefit amount then in effect when one period of confinement begins.

IN-HOSPITAL PRIVATE DUTY NURSE COVERAGE — As used in this provision a "Private Duty Nurse" means a professional nurse who is legally entitled to use the title of Registered Nurse (RN) or Licensed Practical Nurse (LPN), and who isn't your spouse, child of a spouse or your child.

To have this coverage, an entry for PRIVATE DUTY NURSE must show in the Schedule. When this coverage is shown, we'll pay \$30 per 8 hour shift, up to 2 shifts per day, for services of a Private Duty Nurse while you are confined in a hospital. Such services must be under the order and direction of your doctor. We won't pay for more than a total of 90 days for any one period of confinement.

## **EXCEPTIONS**

## This policy doesn't cover loss:

- Que to war or act of war;
- 2. Due to intentionally self-inflicted injury while sane or insane.
- 3. For stays in government facilities unless a charge is made for which you are obligated to pay; and
- 4. Que to mental illness or nervous disorders without demonstrable organic disease. due to Parkinson's Disease, Alzheimer's Disease or senile dementia are covered.

WAIVER OF PREMIUM

After you've been paid Nursing Home Care benefits under this policy for 90 consecutive days, we'll waive the payment of any premium including premium for any attached benefit riders) coming due thereafter. We'll waive the premium while consecutive days of Nursing Home Care benefits continue to be paid under this policy.

UNIFORM PROVISIONS

ENTIRE CONTRACT; CHANGES: This policy with the attached papers, if any, is the entire contract between you and us. No change in this policy will be effective until approved by one of our officers. This approval must be noted on or attached to this policy. No agent may change this policy or waive any of its provisions. The application is a part of this policy.

## TIME LIMIT ON CERTAIN DEFENSES:

- Misstatements in the Application:
  After 2 years from the Issue Date only fraudulent misstatements in the application may be used to void this policy or deny any claim for loss which starts after the 2 year period.
- 2. Pre-Existing Conditions: No claim for loss which starts after 6 months from the Issue Date will be reduced or denied because a sickness or physical condition had existed before the effective date.

GRACE PERIOD: This policy has a 31 day grace period. This means that if a premium isn't paid on or before the date it's due, it may be paid during the following 31 days. During the grace period this policy will stay in force.

REINSTATEMENT: If the premium isn't paid before the grace period ends, this policy will lapse. Later acceptance of premium by us (or by any agent authorized to accept payment) without requiring an application for reinstatement, will reinstate this policy.

If we or our agent require an application, you'll get a conditional receipt for the premium. If the application is approved, this policy will be reinstated as of the approval date. Lacking such approval, this policy will be reinstated on the 45th day after the date of the conditional receipt unless we previously notified you, in writing, of our disapproval.

The reinstated policy will cover only loss which results from an injury sustained after the date of reinstatement or for sickness that starts after such date.

...In all other respects your rights and our rights will remain the same, subject to any provisions noted on or attached to the reinstated policy.

Any premium we accept with a reinstatement shall be applied to a period which hasn't been previously paid for but not for any period more than 60 days before the reinstatement date.

## UNIFORM PROVISIONS (Continued)

NOTICE OF CLAIM: Written notice of claim must be given within 60 days (6 months in Montana) after a covered loss starts or as soon as possible. The notice can be given to us at our Home Office, at the address shown on page one or to any one of our agents. Notice should include your name and policy number.

CLAIM FORMS: When we get notice of claim, we'll send you forms for filing proof of loss. If these forms aren't given to you within 15 days, you'll meet the proof of loss requirements by giving us a written statement of the nature and extent of the loss. We must get this statement within the time limit stated in the Proofs of Loss section.

PROOFS OF LOSS: For periodic payment of a continuing loss, you must give us written proof of loss within 90 days after the end of each period for which we are liable. For any other loss, you must give us written proof within 90 days after the end of such loss.

If it wasn't reasonably possible for you to give is proof in the time required, we won't reduce nor dany the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than one year (15 months in Hawaii) from the time specified unless you were legally unable to act.

TIME OF PAYMENT OF CLAIMS: After getting written proof of loss, we'll pay monthly all benefits then due for the loss. Benefits for any other loss covered by this policy will be paid as soon as we receive proper written proof.

PAYMENT OF CLAIMS: Benefits will be paid to you. Any benefits due and unpaid at your death may be paid, at our choice, either to your estate or beneficiary.

If benefits are payable to your estate or a beneficiary who can't give a valid release, we can pay up to \$1,000 to anyone related to you or your beneficiary by blood or marriage, whom we consider to be entitled to the benefits. We'll be discharged to the extent of any such payment made in good faith.

PHYSICAL EXAMINATION: We, at our expense, have the right to have you examined as often as reasonably necessary while a claim is pending.

LEGAL ACTION: No legal action may be brought to recover on this policy within 60 days after written proof of loss has been given as required by this policy. No such action may be brought after 3 years (5 years in Kansas; 6 years in South Carolina) from the time written proof of loss is required to be given.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on its effective date, is in conflict with the laws of the state in which you live on that date is amended to conform to the minimum requirements of such laws.

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

# THIS IS A LIMITED POLICY - READ IT CAREFULLY

# **EXHIBIT B**

1790

## NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

POLICYHOLDER SERVICE OFFICE

4444 W. LAWRENCE AVENUE
CHICAGO, ILLINOIS 60630
PHONE (312) 777-7000.

# LIMITS ON AMOUNT OF COVERAGE

The act also limits that amount the Association is obligated to pay out: The Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Association will pay a maximum of \$300,000 no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$100,000 in cash surrender values. \$100,000 in health insurance benefits. \$100,000 in present value of annuities, or \$300,000 in life insurance death benefits – again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages.

The Tennessee Life and Health Insurance Guaranty Association may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions, and require continued residency in Tennessee. You should not rely on coverage by the Tennessee Life and Health Insurance Guaranty Association in selecting an insurance company or in selecting an insurance policy.

Coverage is NOT provided for your policy or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as a variable contract sold by prospectus.

insurance companies or their agents are required by law to give or send you this notice. However, insurance companies and their agents are prohibited by law from using the existence of the guaranty association to induce you to purchase any kind of insurance policy.

The Tennessee Life and Health Insurance Guaranty Association
P.O. Box 25th Floor
511 Union Street
Nashville, Tennessee 37219

Tennessee Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243

# NOTICE CONCERNING COVERAGE LIMITATIONS AND EXCLUSIONS UNDER THE LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of Tennessee who purchase life insurance, annuities or health insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Tennessee Life and Health Insurance Guaranty Association. The purpose of this association is to assure that policy-holders will be protected, within limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of insured persons who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by these insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting companies that are well-managed and financially stable.

The state law that provides for this safety-net coverage is called the Tennessee Life and Health Insurance Guaranty Association Act. The following is a brief summary of this law's coverages, exclusions and limits. This summary does not cover all provisions of the law; nor does it in any way change anyone's rights or obligations under the act or the rights or obligations of the quaranty association.

## COVERAGE

Generally, individuals will be protected by the Life and Health Insurance Guaranty Association if they live in this state and hold a life or health insurance contract, or an annuity, or if they are insured under a group insurance contract, issued by an insurer authorized to conduct business in Tennessee. The beneficiaries, payees or assignees of insured persons are protected as well, even if they live in another state.

# **EXCLUSIONS FROM COVERAGE**

However, persons holding such policies are not protected by this Association if:

- (1) they are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- the insurer was not authorized to do business in this state;
- their policy was issued by a nonprofit hospital or medical service organization (the "Blues"), an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy-holder is subject to future assessments, or by an insurance exchange.

The Association also does not provide coverage for:

- (1) any policy or portion of a policy which is not guaranteed by the insurer or for which the individual has assumed the risk, such as a variable contract sold by prospectus;
- any policy of reinsurance (unless an assumption certificate was issued);
- (3) interest rate yields that exceed an average rate;
- (4) dividends:....
- (5),... credits given in connection with the administration of a policy by a group contract holder; (6), employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- (7) unallocated annuity contracts (which give rights to group contractholders, not individuals), unless qualified under Section 403(b) of the Internal Revenue Code, except that, even if . qualified under Section 403(b), unallocated annulties issued to employee benefit plans protected by the federal Pension Benefit Guaranty Corporation are not covered.

(please turn to back of page)

# POLICY GUIDE

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EXCEPTIONS	6
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WAIVER OF PREMIUM	6

BANKERS LIFE AND CASUALTY COMPANY

A Legal Reserve Stock Company . Home Office: 4444 West Lawrence Avenue . Chicago, Illinois 60630

IMPORTANT NOTICE ABOUT STATEMENTS IN THE APPLICATION

Please read the copy of the application which is a part of this policy. Check to see if any medical history has been left out. Write us if any information shown isn't right or complete. We issued this policy on the basis that the answers to all questions are right and complete. Any wrong or left out statements could cause an otherwise valid claim to be denied.

NAME OF INSURED

MARTIN MARION W

900,203,751

POLICY NUMBER

FIRST PREMIUM

\$259.56

SEPTEMBER 7, 1990 ISSUE DATE

1ST RENEWAL DATE

NOVEMBER 7, 1990

GR-7A1 POLICY FORM

We, BANKERS LIFE AND CASUALTY COMPANY, promise to pay you, the insured, the benefits provided by this policy. Benefits are subject to policy definitions, provisions, limitations and exceptions.

CONSIDERATION

We issued this policy in consideration of the application (a copy is attached) and the payment of the First Premium. This payment will keep the policy in force until the First Renewal Date. The First Renewal Date and First Premium are shown in the Schedule.

YOUR THIRTY DAY RIGHT TO RETURN THIS POLICY

If you're not satisfied with this policy, you may return it to us within 30 days after you get it.

You may return it to us by mail or to the agent who sold it. Then we'll refund any premium paid and this policy will be void.

RENEWAL CONDITIONS

You may renew this policy on any renewal date for as long as you live. To renew, pay the renewal premium at the intervals available to you at time of renewal. It must be paid on or before its due date or during the 31 days that follow. We can't refuse to renew this policy or place any restrictions on it if you pay the premium on time.

EFFECTIVE DATE

This policy begins at 12:01 am. Standard Time where you live on the Issue Date shown in the Schedule. It ends, subject to the Grace Period, at 12:01 am on the date, any renewal premium is due.

READ YOUR POLICY CAREFULLY

This policy is a legal contract between you and us. See the "Policy Guide" on page 1A.

Signed by our President and Secretary on its Issue Date.

Secretary Satricia E. Wellin

President

Countersigned by\_\_\_\_

Licensed Resident Agent

B.T. Musky

LONG TERM CARE POLICY

RENEWABLE AS STATED IN BENEWAL CONDITIONS PREMIUM RATES MAY BE CHANGED BY CLASS.

THIS IS A LIMITED POLICY - READ IT CAREFULLY

GR-7A1

## AMENDMENT RIDER

This rider is a part of the policy to which it's attached. It takes effect on 1/1/89 or the Issue Date of the policy, whichever is later.

The Pre-Existing Conditions Limitation provision of the policy is deleted and replaced with the following:

A pre-existing condition is a medical condition for which, prior to the effective date of coverage, medical advice or treatment was recommended by or received from, a doctor within the 6 month period before the effective date.

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the effective date of coverage.

### CONDITIONS

This rider is subject to all terms, conditions, limitations and exceptions of the policy except where changed by this rider.

BANKERS LIFE AND CASUALTY COMPANY

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Patricia E. Wellin

## BANKERS LIFE AND CASUALTY COMPANY

## SCHEDULE

NAME OF INSURED MARTIN MARION W 900,203,751 POLICY NUMBER
FIRST PREMIUM \$259.56 SEPTEMBER 7, 1990 ISSUE DATE

1ST RENEWAL DATE NOVEMBER 7, 1990 GR-7A1 POLICY FORM

INSURED PLAN NO. COVERAGE PREMI UM MARTIN MARION W FEMALE BIRTHDATE /21 AGE 69 7A1 BENEFIT PLAN II \$1511.99 \$90.00 DAILY BENEFIT ELIMINATION PERIOD: 100 DAYS MAXIMUM BENEFIT PERIOD: LIFETIME

TOTAL ANNUAL PREMIUM \$1,511.99

ANNUAL

PREMIUM PAYMENT SERVICE PLAN ALTERNATIVE MONTHLY PREMIUM \$129.78

091305612

# APPLICATION FOR INSURANCE TO

BANKERS LIFE AND CASUALTY COMPANY

4444 W. Lawrence Ave., Chicago, IL 60630

I apply for: NEW POLICY □ EXCHANGE (List all benefits desired.)		(Li	INSTATEMENT AND EXCHANGE ::-
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2 Date of Birth (Mo/Day/Yr)	Ft. S Height 6	Marital <u>St</u> atus ☐ Married ☐ Single	☐ Divorced ☐ Widowed
Age: 69 Female		Telephone # — Home	Telephone # — Work
3 HOME ADDRESS Street or P.O. Box City/Town	State S	Living Site  Down Home  Apartment	☐ Elderly Housing ☐ Other (Please explain)
Zip Code 3830/ Ph 4 Form # 74 ( Rider # # # # Special 9/2/90	Benefits ☐ Plan 1 \$ ☐ Daily Amoun ☐ Plan 2 \$ ☐ (Daily Amoun) ☐ Increasing Daily	Maximum Benefit Period  1.1 Year  2.2 Years  3.3 Years	
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Note: Agent must submit completed Agent Statement with this application

RENEWAL PREMIUM

We may change the premium for this policy. We can only change the premium if we change it for all policies like yours in your state on a class basis. We'll tell you at least 31 days in advance of any change in the premium.

If you have selected OPTIONAL BENEFIT - Increased Daily Benefit Coverage, your premium shown in the Schedule (or as changed on a class basis) for the policy (excluding any optional or benefit riders) will increase five percent (5%) each year for up to the first 10 years your policy is in force. We'll change the premium on each policy anniversary. You can tell us to delete this benefit at any time, and your benefits and premium will remain at the amounts then in effect.

POLICY DEFINITIONS

"You", "your" and "yours" refer to the insured named in the Schedule.

"We", "us" and "our" refer to Bankers Life and Casualty Company.

"Injury" means bodily injury caused by an accident which results in loss covered by this policy. The loss must begin while the policy is in force.

"Sickness" means illness or disease which results in loss covered by this policy. The loss must begin while the policy is in force.

"Mental illness" means a naurosis, psychoneurosis, psychopathy, psychosis or mental or emotional disease or disorder of any kind of doesn't mean a demonstrable organic brain disease, such as Parkinson's Disease, Alzheimer's Disease or senile dementia.

"Hospital" means a place which:

- 1. is legally operated for the care and treatment of sick and injured persons at their
- 2. is primarily engaged in providing medical, diagnostic and surgical facilities (either on its premises or in facilities available to the hospital on a formal prearranged basis);
- has continuous 24 hour nursing services by or under the supervision of registered graduate professional nurses (R.N.); 3.
- has a staff of one or more doctors available at all times.

"Hospital" doesn't mean convalescent, nursing, rest or skilled nursing facility. It doesn't mean a place primarily operated for treatment of the aged, drug addict or alcoholic, nor a special unit of a hospital used by or for any of the above. It also doesn't mean a long term mental facility.

"Nursing Home" means a place which:

- is legally operated to provide nursing care (skilled, intermediate, custodial) for sick and injured persons at their expense;
- 2. has 24 hour nursing service by or under the supervision of a licensed nurse;
- 3. has beds for patients who need nursing care; and
- operates under the supervision of a doctor.

"Nursing Home" also means a wing, area or floor of a hospital specifically set aside for nursing care,

It doesn't mean a hospital a place that primarily treats the mentally ill. drug addicts or alcoholics, or a place owned or operated by a member of your family.

"Doctor" means any licensed practitioner of the healing arts acting within the scope of his or her license in treating an injury or sickness. It doesn't include you or a member of your family.

7A1

POLICY DEFINITIONS (Continued) "Custodial Care" means care which is mainly for the purpose of meeting personal needs. It could be provided by persons without professional skills or training. Such examples are help in walking, getting in and out of bed bathing, dressing, eating and taking medicine.

Skilled and Intermediate Care" means any level of care greater than custodial care.

"Elimination Period" means the number of days you must stay in a Nursing Home before we'll start to pay a benefit under this policy.

"Maximum Benefit Period" means the total period for which daily Nursing Home confinement benefits are payable under this policy for any one period of confinement.

PRE-EXISTING CONDITIONS LIMITATION SECpre-existing condition is a medical condition for which prior to the effective date of coverage:

- Medical advice or treatment was recommended by, or received from, a doctor within the 6 month period before the effective date; or
- 2. Symptoms existed which would sause an ordinarily prudent person to seek diagnosis care of treatment within the 6 month period before the effective date of coverage.

Pre-existing conditions aren't covered unless the loss begins more than 6 months after the effective date of coverage.

NURSING HOME CARE BENEFITS - PLAN I

When the Schedule on page 2 shows Benefit Plan I, we'll pay Nursing Home Care benefits when you are, for medical reasons, necessarily confined in a Nursing Home due to injury or sickness. We'll pay the Daily Benefit for each day of confinement beginning after the Elimination Period, if any, for any one period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit, Elimination Period and the Maximum Benefit Period are shown in the Schedule. in the Schedule.

Before benefits are payable, the Nursing Home Care stay must:

- 1. Follow a hospital stay of 3 or more days in a row:
- 2. Begin within 30 days after that hospital stay:
- 3. Be due to the same or related injury or sickness as the prior hospital stay:
- 4. Be certified by your doctor that the Nursing Home Care stay, whether for skilled, intermediate, or custodial oare, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN I

One period of confinement starts when you enter a hospital for a stay of 3 or more days in a row. It ends when there has been no additional hospital or Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

NURSING HOME CARE BENEFITS - PLAN II

When the Schedule on page 2 shows Benefit Plan II, we'll pay Nursing Home Care benefits when you are, for medical reasons, necessarily confined in a Nursing Home due to injury or sickness. We'll pay the Daily Benefit for each day of confinement beginning after the Elimination Period, if any, for any period of confinement. We won't pay for more than the Maximum Benefit Period for any one period of confinement. The Daily Benefit, Elimination Period and the Maximum Benefit Period are snown in the Schedule.

Before benefits are payable the Nursing Home stay must be certified by your doctor that the Nursing Home stay, whether for skilled, intermediate or custodial, is medically necessary.

ONE PERIOD OF CONFINEMENT - PLAN II

One period of confinement starts when you enter a Nursing Home, it ends when there has been no additional Nursing Home stays, for the cause or causes of the prior confinement, for 6 months in a row.

Then, provided the policy is in force, a new period of confinement begins and a new Elimination Period, if any, will apply.

AMBULANCE BENEFIT

We'll pay the expense incurred up to \$25 per trip for ambulance service to or from a Nursing Home. We won't pay for ambulance expense incurred beyond the Maximum Benefit Period.

## OPTIONAL COVERAGE

INCREASED DAILY BENEFIT COVERAGE - To have this coverage, the entry INCREASED DAILY BENEFIT must be shown in the Schedule. When coverage is shown, the Daily Benefit amount shown in the Schedule will increase by five percent (5%) on each policy anniversary while your policy is in force. We'll do this for up to 10 years. Premium for the Daily Benefit amount will also increase five percent (5%) as stated in the Renawal Premium provision on page 3.

You may stop this benefit change at the Daily Benefit amount then in effect on any policy anniversary by telling us to freeze the benefit amount and premium then in effect.

We won't increase benefit coverage for more than 10 years.

For any one period of confinement, we'll pay the Daily Benefit amount then in effect when one period of confinement begins.

IN-HOSPITAL PRIVATE DUTY NURSE COVERAGE — As used in this provision a "Private Duty Nurse" means a professional nurse who is legally entitled to use the title of Registered Nurse (RN) or Licensed Practical Nurse (LPN), and who isn't your spouse, child of a spouse or your child.

To have this coverage, an entry for PRIVATE DUTY NURSE must show in the Schedule. When this coverage is shown, we'll pay \$30 per 8 hour shift, up to 2 shifts per day, for services of a Private Duty Nurse while you are confined in a hospital. Such services must be under the order and direction of your doctor. We won't pay for more than a total of 90 days for any one period of confinement.

### **EXCEPTIONS**

## This policy doesn't cover loss:

- Que to war or act of war;
- 2. Due to intentionally self-inflicted injury while sane or insane.
- 3. For stays in government facilities unless a charge is made for which you are obligated to pay; and
- Que to mental illness or nervous disorders without demonstrable organic disease, due to Parkinson's Disease, Alzheimer's Disease or senile dementia are covered. 4.

WAIVER OF PREMIUM

After you've been paid Nursing Home Care benefits under this policy for 90 consecutive days, we'll waive the payment of any premium including premium for any attached benefit riders) coming due the premium while consecutive days of Nursing Home Care benefits continue to be paid under this policy.

UNIFORM PROVISIONS

ENTIRE CONTRACT; CHANGES: This policy with the attached papers, if any, is the entire contract between you and us. No change in this policy will be effective until approved by one of our officers. This approval must be noted on or attached to this policy. No agent may change this policy or waive any of its provisions. The application is a part of this policy.

## TIME LIMIT ON CERTAIN DEFENSES:

- Misstatements in the Application:
  After 2 years from the Issue Date only fraudulent misstatements in the application may be used to void this policy or deny any claim for loss which starts after the 2 year period.
- 2. Pre-Existing Conditions: No claim for loss which starts after 6 months from the Issue Date will be reduced or denied because a sickness or physical condition had existed before the effective date.

GRACE PERIOD: This policy has a 31 day grace period. This means that if a premium isn't paid on or before the date it's due, it may be paid during the following 31 days. During the grace period this policy will stay in force.

REINSTATEMENT: If the premium Isn't paid before the grace period ends, this policy will lapse. Later acceptance of premium by us (or by any agent authorized to accept payment) without requiring an application for reinstatement, will reinstate this policy.

If we or our agent require an application, you'll get a conditional receipt for the premium. If the application is approved, this policy will be reinstated as of the approval date. Lacking such approval, this policy will be reinstated on the 45th day after the date of the conditional receipt unless we previously notified you, in writing, of our disapproval.

The reinstated policy will cover only loss which results from an injury sustained after the date of reinstatement or for sickness that starts after such date.

In all other respects your rights and our rights will remain the same, subject to any provisions noted on or attached to the reinstated policy.

Any premium we accept with a reinstatement shall be applied to a period which hasn't been previously paid for but not for any period more than 60 days before the reinstatement date.

## UNIFORM PROVISIONS (Continued)

NOTICE OF CLAIM: Written notice of claim must be given within 60 days (6 months in Montana) after a covered loss starts or as soon as possible. The notice can be given to us at our Home Office, at the address shown on page one or to any one of our agents. Notice should include your name and policy number.

CLAIM FORMS: When we get notice of claim, we'll send you forms for filing proof of loss. If these forms aren't given to you within 15 days, you'll meet the proof of loss requirements by giving us a written statement of the nature and extent of the loss. We must get this statement within the time limit stated in the Proofs of Loss section.

PROOFS OF LOSS: For periodic payment of a continuing loss, you must give us written proof of loss within 90 days after the end of each period for which we are liable. For any other loss, you must give us written proof within 90 days after the end of such loss.

If it wasn't reasonably possible for you to give is proof in the time required, we won't reduce nor deny the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than one year (15 months in Hawaii) from the time specified unless you were legally unable to act.

TIME OF PAYMENT OF CLAIMS: After getting written proof of loss, we'll pay monthly all benefits then due for the loss. Benefits for any other loss covered by this policy will be paid as soon as we receive proper written proof.

PAYMENT OF CLAIMS: Benefits will be paid to you. Any benefits due and unpaid at your death may be paid, at our choice, either to your estate or beneficiary.

if benefits are payable to your estate or a beneficiary who can't give a valid release, we can pay up to \$1,000 to anyone related to you or your beneficiary by blood or marriage, whom we consider to be entitled to the benefits. We'll be discharged to the extent of any such payment made in good faith.

PHYSICAL EXAMINATION: We, at our expense, have the right to have you examined as often as reasonably necessary while a claim is pending.

LEGAL ACTION: No legal action may be brought to recover on this policy within 60 days after written proof of loss has been given as required by this policy. No such action may be brought after 3 years (5 years in Kansas; 6 years in South Carolina) from the time written proof of loss is required to be given.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on its effective date, is in conflict with the laws of the state in which you live on that date is amended to conform to the minimum requirements of such laws.

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

THIS IS A LIMITED POLICY - READ IT CAREFULLY

# **EXHIBIT C**

1994

# NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

BANKERS LIFE AND CASUALTY COMPANY POLICYHOLDER SERVICE OFFICE 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 PHONE (312) 396-6000

1994

## NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

BANKERS LIFE AND CASUALTY COMPANY POLICYHOLDER SERVICE OFFICE 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 PHONE (312) 396-6000

# NOTICE CONCERNING COVERAGE LIMITATIONS AND EXCLUSIONS UNDER THE LIFE AND HEALTH INSURANCE **GUARANTY ASSOCIATION ACT**

Residents of Tennessee who purchase life insurance, annuities or health insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Tennessee Life and Health Insurance Guaranty Association. The purpose of this association is to assure that policy-holders will be protected, within limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of insured persons who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by these insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting companies that are well-managed and financially stable.

The state law that provides for this safety-net coverage is called the Tennessee Life and Health Insurance Guaranty Association Act. The following is a brief summary of this law's coverages, exclusions and limits. This summary does not cover all provisions of the law; nor does it in any way change anyone's rights or obligations under the act or the rights or obligations of the guaranty association.

## COVERAGE

Generally, individuals will be protected by the Life and Health Insurance Guaranty Association if they live in this state and hold a life or health insurance contract, or an annuity, or if they are insured under a group insurance contract, issued by an insurer authorized to conduct business in Tennessee. The beneficiaries, payees or assignees of insured persons are protected as well, even if they live in another state.

# **EXCLUSIONS FROM COVERAGE**

However, persons holding such policies are not protected by this Association if:

- they are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- the insurer was not authorized to do business in this state;
- their policy was issued by a nonprofit hospital or medical service organization (the "Blues"), an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy-holder is subject to future assessments, or by an insurance exchange.

The Association also does not provide coverage for:

- any policy or portion of a policy which is not guaranteed by the insurer or for which the individual has assumed the risk, such as a variable contract sold by prospectus;
- any policy of reinsurance (unless an assumption certificate was issued);
- interest rate yields that exceed an average rate;
- dividends:
- (5)
- credits given in connection with the administration of a policy by a group contract holder; employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- unallocated annuity contracts (which give rights to group contractholders, not individuals), unless qualified under Section 403(b) of the Internal Revenue Code, except that, even if qualified under Section 403(b), unallocated annuities issued to employee benefit plans protected by the federal Pension Benefit Guaranty Corporation are not covered.

(please turn to back of page)

# LIMITS ON AMOUNT OF COVERAGE

The act also limits that amount the Association is obligated to pay out: The Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Association will pay a maximum of \$300,000 no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$100,000 in cash surrender values, \$100,000 in health insurance benefits, \$100,000 in present value of annuities, or \$300,000 in life insurance death benefits — again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages.

The Tennessee Life and Health Insurance Guaranty Association may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions, and require continued residency in Tennessee. You should not rely on coverage by the Tennessee Life and Health Insurance Guaranty Association in selecting an insurance company or in selecting an insurance policy.

Coverage is NOT provided for your policy or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as a variable contract sold by prospectus.

insurance companies or their agents are required by law to give or send you this notice. However, insurance companies and their agents are prohibited by law from using the existence of the guaranty association to induce you to purchase any kind of insurance policy.

The Tennessee Life and Health Insurance Guaranty Association P.O. Box 25th Floor 511 Union Street
Nashville, Tennessee 37219

Tennessee Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243

# BANKERS LIFE AND CASUALTY COMPANY

A Legal Reserve Stock Company • Home Office: 222 Merchandise Mart Plaza • Chicago, Illinois 60654-2001

# IMPORTANT NOTICE ABOUT STATEMENTS IN THE APPLICATION

CAUTION: THE ISSUANCE OF THIS LONG TERM CARE INSURANCE POLICY IS BASED UPON YOUR RESPONSES TO THE QUESTIONS ON YOUR APPLICATION: A COPY OF YOUR APPLICATION WILL BE ATTACHED TO THE POLICY IF YOUR ANSWERS ARE INCORRECT OR UNTRUE, WE HAVE THE RIGHT TO DENY BENEFITS OR RESGIND YOUR POLICY. THE BEST TIME TO CLEAR UP ANY QUESTIONS IS NOW, BEFORE A CLAIM ARISES! IF FOR ANY REASON, ANY OF YOUR ANSWERS ARE INCORRECT, CONTACT US AT THE ABOVE ADDRESS.

NAME OF INSURED MARTIN EDMUND D JR 940,194,981 POLICY NUMBER

FIRST PREMIUM \$622.88 AUGUST 7, 1994 ISSUE DATE

FIRST RENEWAL DATE OCTOBER 7, 1994 GR-N050 POLICY FORM

We, BANKERS LIFE AND CASUALTY COMPANY, promise to pay you, the insured, the benefits provided by this policy. Benefits are subject to this policy's definitions, provisions, limitations and exceptions.

## RENEWAL CONDITIONS

You may renew this policy for each family member on any renewal date as long as such member lives. To renew, pay the renewal premium at the intervals available to you at time of renewal. You must pay it by its due date or during the 31 days that follow. We can't refuse to renew this policy or place any restrictions on it if you pay the renewal premium on time.

# YOUR THIRTY DAY RIGHT TO RETURN THIS POLICY

If you're not satisfied with this policy, you may return it to us within 30 days after you get it. You may return it to us by mail or to the agent who sold it. Then we'll refund any premium paid and this policy will be void.

## **EFFECTIVE DATE**

This policy begins at 12:01 a.m. Standard Time where you live on the Issue Date shown in the Schedule. It ends, subject to the grace period, at 12:01 a.m. on the date any renewal premium is due.

# READ YOUR POLICY CAREFULLY

This policy is a legal contract between you and us. See the "POLICY GUIDE" on page 1A.

Signed by our President and Secretary on its Issue Date.

Secretary

201 / Maria

President B.T. Murphy

Countersigned by

Licensed Resident Agent

LONG TERM CARE POLICY

RENEWABLE AS STATED IN THE RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

NOTICE TO BUYER: THIS INSURANCE MAY NOT COVER ALL OF THE COSTS ASSOCIATED WITH LONG TERM CARE INCURRED BY THE BUYER DURING THE PERIOD OF COVERAGE. THE BUYER IS ADVISED TO REVIEW CAREFULLY ALL POLICY LIMITATIONS.

GR-N050

Page 1

## POLICY GUIDE

PAGE BENEFITS ..... 6.7,8,9 DEFINITIONS ..... 3,4,5,6 EXCEPTIONS ..... 9 NOTICE OF CLAIM ..... 10 OPTIONAL BENEFITS ..... 7,8 PROOFS OF LOSS ......10 TIME LIMIT ON CERTAIN DEFENSES ......9 UNIFORM PROVISIONS ..... 9,10 WAIVER OF PREMIUM ......9

1ST RENEWAL DATE

## BANKERS LIFE AND CASUALTY COMPANY 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 TELEPHONE (312) 396-6000

### SCHEDULE

NAME OF INSURED MARTIN EDMUND D JR 940,194,981 POLICY NUMBER FIRST PREMIUM \$622.88 AUGUST 7, 1994. ISSUE DATE

THE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

OCTOBER 7, 1994

THE FOLLOWING BENEFIT PERCENTAGE, ELIMINATION PERIOD, DAILY MAXIMUM BENEFIT AMOUNTS AND MAXIMUM BENEFIT PERIOD APPLY TO PART I COVERED EXPENSES DURING ANY ONE PERIOD OF EXPENSE (NURSING HOME CARE AND ALTERNATE FACILITY CARE)

BENEFIT PERCENTAGE: 100% ELIMINATION PERIOD: 90 DAYS DAILY MAXIMUM BENEFIT AMOUNTS: NURSING HOME CARE \$90.00 ALTERNATE FACILITY CARE \$63.00 MAXIMUM BENEFIT PERIOD:

THE BENEFIT INCREASES PART III OPTION APPLIES TO ALL DAILY BENEFIT AMOUNTS SHOWN

NOT COVERED

LIFETIME ~

ANNUAL FAMILY MEMBER PLAN NO. **PREMIUM** 

MARTIN EDMUND D JR MALE

BIRTHDATE /23 AGE 70 N050

\$1533.04

PART II COVERED EXPENSES (HOME HEALTH CARE, RESPITE CARE, ADULT DAY CARE AND HOSPICE CARE)

NOT COVERED

GR-N050

POLICY FORM

187R RETURN OF PREMIUM NOT COVERED BENEFIT RIDER

THE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED PREMIUM DISCOUNT RIDER

## BANKERS LIFE AND CASUALTY COMPANY

## SECOND PAGE OF SCHEDULE

NAME OF INSURED MARTIN EDMUND D JR 940,194,981 POLICY NUMBER

FIRST PREMIUM \$622.88 AUGUST 7, 1994 ISSUE DATE

1ST RENEWAL DATE OCTOBER 7, 1994 GR-N050 POLICY FORM

THE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

THE FOLLOWING BENEFIT PERCENTAGE, ELIMINATION PERIOD, DAILY MAXIMUM BENEFIT AMOUNTS AND MAXIMUM BENEFIT PERIOD APPLY TO PART I COVERED EXPENSES DURING ANY ONE PERIOD OF EXPENSE (NURSING HOME CARE AND ALTERNATE FACILITY CARE)

BENEFIT PERCENTAGE: 100% ELIMINATION PERIOD: 90 DAYS

DAILY MAXIMUM BENEFIT AMOUNTS:

NURSING HOME CARE \$90.00
ALTERNATE FACILITY CARE \$63.00
MAXIMUM BENEFIT PERIOD: LIFETIME

THE BENEFIT INCREASES PART III
OPTION APPLIES TO ALL DAILY
BENEFIT AMOUNTS SHOWN
NOT

ENEFIT AMOUNTS SHOWN NOT COVERED

FAMILY MEMBER PLAN NO. ANNUAL PREMIUM

MARTIN MARION W FEMALE
BIRTHDATE '21 AGE 73 N050 \$2083.84

PART II COVERED EXPENSES (HOME HEALTH CARE, RESPITE CARE, ADULT DAY CARE AND HOSPICE CARE)

NOT COVERED

187R RETURN OF PREMIUM NOT COVERED BENEFIT RIDER

THE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED PREMIUM DISCOUNT RIDER

## BANKERS LIFE AND CASUALTY COMPANY

## THIRD PAGE OF SCHEDULE

NAME OF INSURED MARTIN EDMUND D JR 940,194,981 POLICY NUMBER

FIRST PREMIUM \$622.88 AUGUST 7, 1994 ISSUE DATE

1ST RENEWAL DATE OCTOBER 7, 1994 GR-N050 POLICY FORM

PREMIUM PAYMENT SERVICE PLAN MONTHLY \$3,616.88

# BANKERS LIFE AND CASUALTY COMPANY

Home Office: 222 Merchandise Mart Plaza • Chicago, Illinois 60654-2001

**Effective Date** 

## PREMIUM DISCOUNT RIDER

	•
This rider is a part of the policy to which it's attached.	It takes effect on the Rider Effective Date show
above. If no date is shown, it takes effect on the police	y's Issue Date.

The following paragraph is added to the policy's "Renewal Premium" provision:

In consideration of your application for coverage for your spouse, we have discounted your and your spouse's premium for the policy and any attached return of premium benefit rider.

Except for either your or your spouse's death, we reserve the right to remove such discount on the renewal date that coincides with or next follows the date your or your spouse's coverage ends.

This rider is subject to all terms, conditions, limitations and exceptions of the policy to which it's attached. We reserve the right to change premium rates as provided in the policy.

BANKERS LIFE AND CASUALTY COMPANY

Secretary

	INSURANCE TO
Print Applicant's Full Name (Last, First, & Middle Initial)	BANKERS LIFE AND CASUALTY COMPANY 4444 W. Lawrence Avenue • Chicago, IL 60630-4501
I apply for □ NEW POLICY □ ADDED MEMBER   EXCHANGE □ REINSTA	TEMENT D INCREASE OF BENEFITS - "LIPORADE"
Policy No(s) of Bankers Policy(ies) to be changed 900 204 808 90	enefits desired including existing benefits for upgrade.)
2 First Name & Initial of Each Person to be Insured (and Last if not same as Applicant)	3 HOME ADDRESS Street or P.O. Box
Date of Birth (Mo/Day/Yr) /23	City, Town Jackson
Age/Sex 70 1 M 131 F Height (Feet & Inches)/Weight (In Pounds) 5, 641/30 < 61/35	Telephone # — Home Telephone # — Work
	(901)
4 Form # <u>NOSO</u> Special Issue Date <u>8-7-94</u> □ No POLICY OPTIONS	RIDER OPTIONS Rider #   Applicant   Spouse (Daily
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5 QUALIFYING INFORMATION	
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Medical Records on File	
Confidential Information	
Confidential Information  REDACTED	

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REDACTED

### CONSIDERATION

We issued this policy in consideration of the application (a copy is attached) and payment of the First Premium. This payment will keep the policy in force until the First Renewal Date. The First Renewal Date and First Premium are shown in the Schedule.

## RENEWAL PREMIUM

We may change the premium rates for this policy. We can change the premium only if we change it for all policies like yours in your state on a class basis. We'll tell you at least 31 days in advance of any change in the premium.

A change may also be due to application or removal of any premium discount as provided in any attached rider.

## **ELIGIBILITY AND ADDITIONS**

Your spouse is the only person you may add to this policy. To add your spouse, send us a completed application showing his or her eligibility. You must also send us the needed premium. We'll add your spouse if we approve the written application and you've paid the premium.

If you die, your spouse, if covered under this policy, will become the Insured.

## **DEFINITIONS**

"You", "your", and "yours" refer to the Insured named in the Schedule.

"We", "us", and "our" refer to the insurance company named on page 1 that issued the policy.

"Family member" means you, and your spouse if named in the Schedule or added to the policy.

"Injury" means bodily injury caused by an accident which results in loss covered by this policy. The loss must begin while the policy is in force.

"Sickness" means illness or disease which results in loss covered by this policy. The loss must begin while the policy is in force:

"Mental Illness" means a neurosis, psychoneurosis, psychopathy, psychosis or mental or emotional disease or disorder of any kind. It doesn't mean a demonstrable organic brain disease, such as Parkinson's Disease, Alzheimer's Disease or senile dementia.

"Hospital" means a place which is defined as a hospital and approved for payment as a hospital by Medicare, or accredited as a hospital by the Joint Commission on Accreditation of Health Care Facilities. American Osteopathic Association or the Commission on the Accreditation of Rehabilitation Facilities.

"Hospital" doesn't mean convalescent, nursing, rest or skilled nursing facilities, nor places that primarily treat the aged, drug addict or alcoholic, including units in a hospital used for such care.

"Nursing Home" means a place which:

- is legally operated to provide nursing care (skilled, intermediate, custodial) for sick and injured 1. persons at their expense;
- has 24 hour nursing service by or under the supervision of a licensed nurse; 3.

has beds for patients who need nursing care;

has a doctor available to furnish emergency medical care.

"Nursing Home" also means a wing, area or floor of a hospital specifically set aside for nursing care.

It doesn't mean: a hospital, a place that primarily treats the mentally ill, drug addict or alcoholic, a home for the aged, rest home, a place that primarily provides domiciliary, residency or retirement care or a place owned or operated by a member of the family member's family. Care or services provided in these facilities may be covered subject to the conditions of the Alternate Facility Care Benefit provision.

### POLICY DEFINITIONS (Continued)

"Alternate Care Facility" means a facility that is engaged primarily in providing ongoing care and related services to at least 10 inpatients in one location, and:

- Provides 24 hour a day care and services sufficient to support needs resulting from a Functional or Cognitive Incapacity;
- Has a trained and ready to respond employee on duty at all times to provide that care; 2.

3. Provides 3 meals a day and accommodates special dietary needs;

is licensed by the appropriate licensing agency (if any) to provide such care;

- Has formal arrangements for the services of a doctor or nurse to furnish emergency 5.
- 6. Has appropriate methods and procedures for handling and administering drugs and biologicals.

These requirements are typically met by assisted living facilities that are either free standing facilities or part of a life care community. They may also be met by some personal care and adult congregate care facilities. They are generally not met by: individual residences; or independent living units.

It doesn't include a place owned or operated by you or a member of the family member's family.

"Home Health Care Plan" means a medical or nonmedical program of care set up and supervised by your doctor. We may require your doctor to give us a copy of the initial Home Health Care Plan and any changes later made to the plan.

"Home Health Care Agency" means an agency or organization that:

Specializes in giving nursing care or therapeutic services in the home; 1.

2. Is licensed to provide such care or services by the appropriate licensing agency where they are performed or is certified as a Home Health Care Agency under Title XVIII of the Social Security Act of 1965, as amended;

3. is operating within the scope of its license or certification; and

Maintains a complete medical record and plan of care for each patient.

"Home Health Aide" means a health worker on the staff of a Home Health Care Agency, other than a doctor, nurse or professional therapist, who performs personal health care services, such as:

helping the patient bathe:

2. helping the patient in and out of bed to exercise:

3. helping the patient with medications which are ordinarily self-administered;

4. homemaker and companion services;

5. other services specifically ordered by a doctor which are intimately related to the health care of the patient.

"Respite Care" means professional care given to temporarily relieve unpaid givers of care to a family member who is functionally or cognitively impaired.

"Adult Day Care Facility" means an organization that provides a program of adult day health care and:

- Is state licensed, if the state in which it is located licenses adult day care facilities:
- 1. 2. Operates at least 5 days a week for a minimum of 6 hours a day and is not an overnight facility:
- 3. Maintains a written record for each client that includes a plan of care and a record of all services provided;
- 4. Has established procedures for obtaining appropriate aid in the event of a medical
- Has formal arrangements for providing the services of: a dietician; a licensed 5. physical therapist; a licensed speech therapist; and a licensed occupational therapist; and
- Its staff includes a full-time director; and one or more Nurses in attendance during 6. operating hours for at least 4 hours a day.

It doesn't include a place owned or operated by you or a member of the family member's family.

#### POLICY DEFINITIONS (Continued)

"Medicare" means "The Health Insurance for the Aged Act, Title XVIII of the Social Security Amendments of 1965" as Then Constituted or Later Amended.

"Doctor" means any licensed practitioner of the healing arts acting within the scope of his or her license in treating any injury or sickness. It doesn't include you or a member of the family member's family.

"Covered Expenses" are defined below in the provision titled "Covered Expenses".

"Benefit Percentage" is the percentage of Covered Expenses we'll pay for Nursing Home Care, Alternate Facility Care, Home Health Care, Respite Care, Adult Day Care and Hospice Care.

"Elimination Period" means the number of days during Any One Period of Expense a family member must: (a) stay in a Nursing Home or Alternate Care Facility; or (b) receive Home Health Care, Adult Day Care, Respite Care or Hospice Care. We will not pay benefits during the Elimination Period.

The Elimination Period for Home Health Care doesn't apply during Any One Period of Expense if: (a) the family member's Nursing Home stay or Alternate Care Facility stay was within 30 days before incurring Covered Expenses for Home Health Care; and (b) we paid benefits for the Nursing Home stay or Alternate Care Facility stay.

"Daily Maximum Benefit Amount" means the Maximum Covered Expense Amounts we'll pay each day, after the applicable Elimination Period, for Nursing Home Care, Alternate Facility Care, Home Health Care, Respite Care, Adult Day Care or Hospice Care Covered Expenses.

"Nursing Home Care Maximum Benefit Period" means the combined maximum number of days for which a family member will be paid under the Nursing Home and Alternate Facility Care provisions of this policy for Any One Period of Expense.

"Home Health Care Maximum Benefit Period" means the combined maximum number of days for which a family member will be paid under the Home Health Care, Respite Care, Adult Day Care and Hospice Care Benefits provisions of this policy for Any One Period of Expense.

"Medically Necessary Care" means all medical services and supplies which: (a) are provided in accordance with accepted standards of medical practice; (b) are provided as needed by the patient's condition; (c) aren't provided solely for the patient's or doctor's convenience.

"Usual and Customary" means the reasonable, usual and customary charge for a service or supply provided in the community or area where such service or supply is provided.

"Functional Incapacity" means the inability to engage in two or more of the following regular and customary activities of adult daily living, without human assistance. The activities of adult daily living used to measure Functional Incapacity are:

1.	Continence	your ability to voluntarily control bowel and bladder function, or in the event of
2.	Dressing	incontinence, the ability to maintain a reasonable level of personal hygiene. your ability to put on or take off the garments you usually wear, as well as any medically necessary braces or artificial limbs, and to fasten and unfasten them yourself.
3.	Eating	your ability to feed yourself by any means once it has been prepared and made available to you.
4.	Transferring	your ability to move in and out of a chair or bed with or without the aid of equipment (including support and other mechanical devices).
5.	Toileting	your ability to either: (a) make normal use of a toilet (getting to and from the toilet and transferring on and off, with or without the aid of equipment); or (b) your ability to effectively use special appliances or protective undergarments designed to collect hody waste

#### POLICY DEFINITIONS (Continued)

"Cognitive Impairment" means that you have suffered a deterioration or loss in your intellectual capacity which requires continual supervision to protect yourself or others, as measured by clinical diagnosis or tests which reliably measure your impairment in the following areas:

1. Your short or long term memory;

 Your orientation as to person (such as who you are), place (such as your location), and time (such as day, date and year);

3. Your deductive or abstract reasoning.

Such loss of intellectual capacity can result from the following covered conditions: Alzheimer's disease, Parkinson's disease, senile dementia or other nervous or mental disorders of organic origin.

# ANY ONE PERIOD OF EXPENSE

One period of expense starts when a family member first incurs a Covered Expense under this policy. It ends when there have been no additional Nursing Home Care, Alternate Facility Care and, if selected, Home Health Care, Respite Care, Adult Day Care or Hospice Care Covered Expenses incurred for the same cause or causes of the prior Covered Expenses for 6 months in a row.

Then, provided the policy is in force, a new period of expense begins and new Elimination Periods and Maximum Benefit Periods will apply.

#### BENEFIT PROVISION

We'll pay Covered Expenses incurred by a family member due to injury or sickness. Covered Expenses, as defined and limited below, may be subject to a Benefit Percentage, Elimination Periods, Daily Maximum Benefit Amounts, and Maximum Benefit Periods. The applicable Benefit Percentages, Elimination Periods, Daily Maximum Benefit Amounts and Maximum Benefit Periods are shown in the Schedule (page 2).

#### **EXTENSION OF BENEFITS**

Termination of this policy by you will not affect any claim for uninterrupted Nursing Home Care or Alternate Facility Care confinement that begins while the policy is in force and continues beyond the date of termination. This extension of benefits is limited to this policy's Nursing Home Maximum Benefit Period.

#### **COVERED EXPENSES**

Covered Expenses are those Usual and Customary incurred charges for services and supplies listed below which the family member's doctor certifies are needed because a family member:

- 1. is functionally incapacitated; or
- 2. is cognitively impaired; or
- 3. requires medically necessary care.

An expense is incurred on the date the service or treatment is given or the supply is bought. To be covered, the expense must be incurred: (a) while coverage is in force for the family member; or (b) as provided for under the Extension of Benefits provision above.

# PART I COVERED EXPENSES

### A. FOR NURSING HOME CARE

Charges for services and supplies provided during a Nursing Home Care stay (whether for a skilled, intermediate or custodial level of care), but not for more than the amount shown in the Schedule under Nursing Home Care Benefits.

We won't pay charges for personal, comfort or convenience items furnished at the family member's request, such as television, radio or telephone.

N050

#### PART I. COVERED EXPENSES (Continued)

#### B. FOR NURSING HOME BED RESERVATION

If hospitalization becomes necessary while a family member is confined to a Nursing Home, we will pay the Bed Reservation Benefit for the Nursing Home charges incurred If:

- 1. We are paying benefits for the Nursing Home Stay; and
- 2. The Nursing Home continues to charge the family member to reserve the bed.

We will pay the charges incurred to reserve the family member's bed up to the Daily Maximum Amount for Nursing Home Care for a maximum of 30 days during Any One Period of Expense.

#### C. FOR ALTERNATE FACILITY CARE

When a family member qualifies for Nursing Home Care under the terms of this policy and the necessary care can be provided in an Alternate Care Facility, we will pay for the necessary services and supplies if:

- 1. The family member agrees to receive the necessary care in an Alternate Care Facility;
- The family member's doctor agrees that the necessary care can be appropriately delivered in an Alternate Care Facility; and
- 3. We agree to pay for the necessary care in the Alternate Care Facility.

We won't pay more per day than the amount shown in the Schedule under Alternate Facility Care Benefits during Any One Period of Expense.

Any agreement to pay for care in an Alternate Care Facility will not waive any of the family member's or our rights under the policy.

We won't pay benefits under this Part C and, if selected, the optional Part II Covered Expense provision for the same expenses. No payment will be made for any day for which a Nursing Home Benefit is payable.

Total benefits paid under Part I can't exceed the Nursing Home Maximum Benefit Period.

#### PART II OPTIONAL COVERED EXPENSES

To have this coverage an entry "Home Health Care, Respite Care, Adult Day Care, and Hospice Care" must show in the Schedule.

#### A. FOR HOME HEALTH CARE

Charges for the following services and supplies provided by a Home Health Care Agency under a Home Health Care Plan:

- 1. Visits by a licensed nurse to give part-time or intermittent care:
- 2. Visits by a licensed nutritional specialist;
- Visits by a Home Health Aide to give part-time or intermittent personal health care of a medical or therapeutic nature;
- 4. Visits by a legally qualified physical, occupational, speech or inhalation therapist;
- 5. Prescription drugs, medicines, medical supplies and laboratory services given by the Home Health Care Agency which are of a type customarily provided in a hospital or nursing home.
- 6. Rental (not to exceed purchase price) of a wheelchair, hospital bed and other durable portable equipment used for therapeutic treatment.

#### B. FOR RESPITE CARE

Charges for the services and supplies shown in Part II A. above for Home Health Care.

#### PART II. OPTIONAL COVERED EXPENSES (Continued)

#### C. FOR ADULT DAY CARE

Charges for the following services provided through an Adult Day Care facility:

1. Visits by a licensed nurse to give part-time or intermittent care;

Occupational, physical or speech therapy;

- 3. Social, recreational and educational events designed to improve the patient's self-awareness and level of functioning;
- 4. Training and help with the regular and customary activities of adult daily living.

We won't pay more per day than the amount shown in the Schedule for Adult Day Care.

#### D. FOR HOSPICE CARE

- Charges incurred by a terminally ill family member for services and supplies given by an Agency meeting the regulatory requirements for a hospice of the state where the services are given. If such state has no regulatory requirements, the Agency must: (a) be primarily engaged in providing pain relief, symptom management and support service to dying persons and their families; and (b) provide nursing care under the supervision of a registered nurse.
- 2. The family member's doctor must certify that the family member: (a) has no reasonable prospect of cure; (b) has a life expectancy of less than 6 months; (c) needs hospice services for palliation or management of the terminal illness and related conditions; and (d) would have to be confined in a hospital or nursing home if hospice care services weren't available.

Total benefits paid under Part II can't exceed the Home Health Care Maximum Benefit Period shown in the Schedule.

#### PART III OPTIONAL BENEFIT INCREASE

The Schedule shows which, if any, of the following options apply to your insurance.

# A. COMPOUND INCREASES OPTION

When this coverage is shown, the Part I Daily Maximum Benefit Amounts and, if elected, the Part II Daily Maximum Benefit Amounts will increase on each policy anniversary while the policy is in force. These amounts will increase each year by the percentage shown in the Schedule. We'll apply the policy's percentage increase to the then current Part I and Part II Daily Maximum Benefit Amounts.

#### B. EQUAL INCREASES OPTION

When this coverage is shown, the Part I Daily Maximum Benefit Amounts and, if elected, the Part II Daily Maximum Benefit Amounts will increase on each policy anniversary while the policy is in force. These amounts will increase each year by the percentage amount shown in the Schedule. We'll apply the policy's percentage increase to the original Daily Maximum Benefit Amounts shown in the Schedule for Part I and Part II Daily Maximum Benefit Amounts.

If the resulting benefit amount is not a multiple of \$0.25, we will round the amount to the next highest multiple of \$0.25.

During Any One Period of Expense, we'll pay any Increased Benefit Amounts that become effective, as of each subsequent policy anniversary.

#### PART IV AMBULANCE BENEFIT

We'll pay the expense incurred up to \$50 per trip for ambulance service to or from a Nursing Home. We won't pay more than 10 trips during Any One Period of Expense.

#### WAIVER OF PREMIUM

After we've paid Nursing Home Care, Alternate Facility Care, and Bed Reservation benefits under this policy for 90 consecutive days, we'll waive the payment of any premium (including premium for any attached benefit rider(s)) for all family members coming due thereafter. We'll waive the premium while consecutive days of Nursing Home Care, Alternate Facility Care, or Bed Reservation benefits continue to be paid under this policy.

#### **EXCEPTIONS**

We won't pay for expenses:

- 1. Due to war or act of war;
- 2. Due to intentionally self-inflicted injury while sane or insane;
- 3. To the extent they're paid under Medicare or any other government insurance plan (except Medicaid);
- 4. Provided by a member of the family member's family or a person who ordinarily lives in the family member's home;
  - 5. For Home Health Care services and supplies not included in the Home Health Care Plan;
  - 6. Due to mental illness or nervous disorders without demonstrable organic disease. (Loss due to Parkinson's Disease, Alzheimer's Disease or senile dementia is covered.)
- 7. For which no charge is customarily made in the absence of insurance.

#### **UNIFORM PROVISIONS**

ENTIRE CONTRACT; CHANGES: This policy with any attached papers is the entire contract between you and us. No change in this policy will be effective until approved by one of our officers. This approval must be noted on or attached to this policy. No agent may change this policy or waive any of its provisions. The application is a part of this policy.

TIME LIMIT ON CERTAIN DEFENSES: After 2 years from the Issue Date only fraudulent misstatements in the application may be used to void this policy or deny any claim for loss which starts after the 2 year period.

GRACE PERIOD: This policy has a 31 day grace period. This means that if a premium isn't paid on or before the date it's due, it may be paid during the following 31 days. During the grace period this policy will stay in force.

REINSTATEMENT: If the premium isn't paid before the grace period ends, this policy will lapse. Later acceptance of premium by us (or by any agent authorized to accept payment) without requiring an application for reinstatement, will reinstate this policy.

If we or our agent require an application you'll get a conditional receipt for the premium. If the application is approved, this policy will be reinstated as of the approval date. Lacking such approval, this policy will be reinstated on the 45th day after the date of the conditional receipt unless we previously notified you in writing of our disapproval.

The reinstated policy will cover only loss which results from an injury sustained after the date of reinstatement or for sickness that starts after such date.

In all other respects your rights and our rights will remain the same, subject to any provisions noted on or attached to the reinstated policy.

#### **UNIFORM PROVISIONS (Continued)**

NOTICE OF CLAIM: Written notice of claim must be given within 60 days (6 months in Montana) after a covered loss starts or as soon as possible. The notice can be given to us at the address shown on page 1 or to any one of our agents. Notice should include your name and the policy number.

CLAIM FORMS: When we get notice of claim, we'll send you forms for filing proof of loss. If these forms aren't given to you within 15 days, you'll meet the proof of loss requirements by giving us a written statement of the nature and extent of the loss. We must get this statement within the time limit stated in the Proofs of Loss section.

PROOF OF LOSS: For periodic payment of a continuing loss, you must give us written proof of loss within 90 days after the end of each period for which we are liable. For any other loss, you must give us written proof within 90 days after the end of such loss.

If it wasn't reasonably possible for you to give us proof in the time required, we won't reduce, nor deny the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than one year (15 months in Hawaii) from the time specified unless you were legally unable to act.

TIME OF PAYMENT OF CLAIMS: Benefits payable under this policy will be paid as soon as we receive proper written proof of loss.

PAYMENT OF CLAIMS: Benefits will be paid to you. Any benefits due and unpaid at your death may be paid to your estate.

If benefits are payable to your estate, we can pay up to \$1,000 to anyone related to you by blood or marriage, whom we consider to be entitled to the benefits. We'll be discharged to the extent of any such payment made in good faith.

PHYSICAL EXAMINATION: We, at our expense, have the right to have you examined as often as reasonably necessary while a claim is pending.

LEGAL ACTION: No legal action may be brought to recover on this policy within 60 days after written proof of loss has been given as required by this policy. No such action may be brought after 3 years (5 years in Kansas; 6 years in South Carolina) from the time written proof of loss is required to be given.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on its effective date, is in conflict with the laws of the state in which you live on that date is amended to conform to the minimum requirements of such laws.

LONG TERM CARE POLICY

RENEWABLE AS STATED IN RENEWAL CONDITIONS. PREMIUM RATES MAY BE CHANGED BY CLASS.

# **EXHIBIT D**

2001

#### NOTICE TO POLICYHOLDERS

If, at any time, you have any questions or need any information concerning this policy, you may contact us:

BANKERS LIFE AND CASUALTY COMPANY POLICYHOLDER SERVICE OFFICE 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 PHONE (312) 396-6000

# ANKERS LIFE AND CASUALTY COMPANY

.ome Office: 222 Merchandise Mart Plaza • Chicago, Illinois 60654-2001

#### AMENDMENT RIDER

The policy to which this rider is attached is hereby amended to include the following provision. Any Administrative Remedies provision in the policy is deleted with the attachment of this rider.

**ADMINISTRATIVE REMEDIES** 

Any controversy arising out of or relating in any manner to the policy, including without limitation any disputes relating to a claim for benefits, are subject to certain administrative procedures by the party claiming rights under the policy such as the insured, policy owner, or beneficiary(ies) (collectively "Policyholder") prior to the Policyholder pursuing any other remedy that may be available in law or equity. These administrative remedies are (1) Appeal of Decision; and (2) Mediation.

#### 1. Appeal of Decision

- (1) If Bankers Life and Casualty Company (Company) makes a decision which the Policyholder wishes to appeal, a written request must be sent within sixty (60) days of the date of Company's written notice of its decision. The appeal shall be addressed to Bankers Life and Casualty Company, Attn: V.P., Claims, 222 Merchandise Mart Plaza; Chicago, IL 60654-2001.
- (2) The Policyholder's written request must provide:
  - (a) The policy number, name of the insured, and a written statement of the reasons for the appeal and the facts of the matter; and
  - (b) Copies of any evidence or other supporting documentation.
- (3) (a) Within forty-five (45) days after the date of receipt of a timely-filed request for reconsideration, Company must provide written notice to the Policyholder that:
  - (i) the decision has been reversed or modified;
  - (ii) the decision has been reaffirmed; or
  - (iii) additional information is being requested from the Policyholder (which shall include any information from third-parties, such as health care providers).
  - (b) Within thirty (30) days after the requested information is received, Company must notify the Policyholder as provided in (i) or (ii) herein.
  - (c) If the Policyholder does not provide the information requested within sixty (60) days of the requesting date, Company will reconsider the decision based on the information in the file.

#### Mediation

After exhaustion of the appeal of decision procedures, the parties, in good faith, may attempt to settle any dispute arising out of or related in any manner to the contract that remains by mediation in accordance with the Insurance Dispute Resolution Program, as amended, as administered by the American Arbitration Association.

The Policyholder may discontinue Administrative Remedies procedures with written notice to Bankers Life and Casualty Company. The Policyholder may also take legal actions at any time, subject to the Legal Action provision.

This rider is effective and terminates concurrently with the policy to which it is attached and shall not otherwise vary, alter or extend any of the terms thereof.

BANKERS LIFE AND CASUALTY COMPANY

Secretary

# BANKERS LIFE AND CASUALTY COMPANY

Home Office: 222 Merchandise Mart Plaza • Chicago, illinois 60654-2001

Effective Date

# PREMIUM DISCOUNT RIDER

•						
		-				
This rider is a part of the policy to which it's attached.	It tolers are	 m. I		_	_	

This rider is a part of the policy to which it's attached. It takes effect on the Rider Effective Date shown above. If no date is shown, it takes effect on the policy's Issue Date.

The following paragraph is added to the policy's "Renewal Premium" provision:

In consideration of your application for coverage for your spouse, we have discounted your and your spouse's premium for the policy and any attached return of premium benefit rider.

Except for either your or your spouse's death, we reserve the right to remove such discount on the renewal date that coincides with or next follows the date your or your spouse's coverage ends.

This rider is subject to all terms, conditions, limitations and exceptions of the policy to which it's attached. We reserve the right to change premium rates as provided in the policy.

BANKERS LIFE AND CASUALTY COMPANY

Secretary

#### APPLICATION NO. 0621005370

#### BANKERS LIFE AND CASUALTY COMPANY

#### THIRD PAGE OF SCHEDULE

NAME OF INSURED

MARTIN EDMUND D JR

201,071,892

POLICY NUMBER

FIRST PREMIUM

\$888.34

JUNE 22, 2001

ISSUE DATE

1ST RENEWAL DATE

AUGUST 22, 2001

GR-N250

POLICY FORM

TOTAL POLICY ANNUAL PREMIUM PREMIUM PAYMENT SERVICE PLAN MONTHLY

\$5,163.23 (\$444.17)

fremiun 2-7-06 APPLICATION NO. 0621005370

#### BANKERS LIFE AND CASUALTY COMPANY

#### SECOND PAGE OF SCHEDULE

NAME OF INSURED

MARTIN EDMUND D JR

201,071,892

POLICY NUMBER

FIRST PREMIUM

\$888.34

JUNE 22, 2001

ISSUE DATE

1ST RENEWAL DATE

AUGUST 22, 2001

GR-N250

POLICY FORM

THE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

ELIMINATION PERIOD: (30) DAYS OF SERVICES RECEIVED (DOES NOT APPLY TO RÉSPITE CARE OR HOSPICE SERVICES)

MAXIMUM BENEFIT FOR ANY ONE PERIOD OF EXPENSE: BASED UPON A MAXIMUM BENEFIT MULTIPLIER OF:

\$109,500.00 1095

-PART I, MAXIMUM DAILY BENEFIT AMOUNT FOR FACILITY BENEFITS: NURSING HOME CARE, ASSISTED LIVING FACILITY CARE, BED RESERVATION AND ALTERNATE PLAN OF CARE EXPENSES, UP TO \$100.00

PART II, MAXIMUM WEEKLY BENEFIT AMOUNT FOR HOME AND COMMUNITY BASED CARE: HOME HEALTH CARE, ADULT DAY CARE, HOSPICE SERVICES, AND RESPITE CAREA EXPENSES, UP TO \$700.00

ADDITIONAL COVERED EXPENSES:

AMBULANCE SERVICE EXPENSES - PER TRIP, UP TO THIS BENEFIT IS PAYABLE FOR UP TO FOUR (4) TRIPS EACH CALENDAR YEAR

大CAREGIVER TRAINING, UP TO A LIFETIME MAXIMUM OF

\$700.00

EMERGENCY MEDICAL RESPONSE SYSTEM - PAYABLE MONTHLY, UP TO THIS BENEFIT IS LIMITED TO A LIFETIME MAXIMUM OF 12 MONTHS

*\$*70.00

OPTIONAL ANNUAL BENEFIT INCREASE:

NOT COVERED

INSURED FAMILY MEMBER MARTIN MARION W

PLAN NO.

FEMALE

BIRTHDATE /21

AGE 79

N250

**PREMIUM** \$2819.21

ANNUAL

TOTAL INSURED FAMILY MEMBER ANNUAL PREMIUM

\$2,819.21

THE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED PREMIUM DISCOUNT RIDER

Confidential Information REDACTED

SCHEDULE IS CONTINUED ON NEXT PAGE ....

Page 2

APPLICATION NO. 0621005370

# BANKERS LIFE AND CASUALTY COMPANY 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 TELEPHONE (312) 396-6000

#### SCHEDULE

NAME OF INSURED

MARTIN EDMUND D JR

201,071,892

POLICY NUMBER

FIRST PREMIUM

\$888.34

JUNE 22, 2001

ISSUE DATE

1ST RENEWAL DATE

AUGUST 22, 2001

GR-N250

POLICY FORM

THE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

ELIMINATION PERIOD:

80 DAYS OF SERVICES RECEIVED (DOES NOT APPLY TO

RESPITE CARE OR HOSPICE SERVICES)

MAXIMUM BENEFIT FOR ANY ONE PERIOD OF EXPENSE: BASED UPON A MAXIMUM BENEFIT MULTIPLIER OF:

\$109,500.00

PART I, MAXIMUM DAILY BENEFIT AMOUNT FOR FACILITY BENEFITS:

NURSING HOME CARE, ASSISTED LIVING FACILITY CARE, BED RESERVATION—
AND ALTERNATE PLAN OF CARE EXPENSES. UP TO

PART II, MAXIMUM WEEKLY BENEFIT AMOUNT FOR HOME AND COMMUNITY BASED CARE:
HOME HEALTH CARE, ADULT DAY CARE, HOSPICE SERVICES, AND RESPITE CARE
EXPENSES, UP TO
\$700.00

Y ADDITIONAL COVERED EXPENSES:

AMBULANCE SERVICE EXPENSES - PER TRIP, UP TO \$75.00 THIS BENEFIT IS PAYABLE FOR UP TO FOUR (4) TRIPS EACH CALENDAR YEAR

CAREGIVER TRAINING, UP TO A LIFETIME MAXIMUM OF

\$700.00

\* EMERGENCY MEDICAL RESPONSE SYSTEM - PAYABLE MONTHLY, UP TO THIS BENEFIT IS LIMITED TO A LIFETIME MAXIMUM OF 12 MONTHS

\$70.00

OPTIONAL ANNUAL BENEFIT INCREASE:

NOT COVERED

INSURED FAMILY MEMBER MARTIN EDMUND D JR

PLAN NO.

ANNUAL PREMI UM

BIRTHDATE

D JR MALE /23 AGE 77

N250

\$2344.02

TOTAL INSURED FAMILY MEMBER ANNUAL PREMIUM

\$2,344.02

THE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED PREMIUM DISCOUNT RIDER

# BANKERS LIFE AND CASUALTY COMPANY

A Legal Reserve Stock Company • Home Office: 222 Merchandise Mart Plaza • Chicago, Illinois 60654-2001

#### IMPORTANT NOTICE ABOUT STATEMENTS IN THE APPLICATION

Caution: The issuance of this insurance policy is based upon Your responses to the questions on Your application. A copy of Your application will be attached to the policy. If Your answers are incorrect or untrue, We have the right to deny benefits or rescind Your policy. The best time to clear up any questions is now, before a claim arises! If, for any reason, any of Your answers are incorrect, contact Us at the address shown above.

NAME OF INSURED MARTIN EDMUND D JR 201,071,892 POLICY NUMBER

FIRST PREMIUM \$888.34 JUNE 22, 2001 ISSUE DATE

FIRST RENEWAL DATE AUGUST 22, 2001 GR-N250 POLICY FORM

We, BANKERS LIFE AND CASUALTY COMPANY, promise to pay You, the Insured, the benefits provided by this policy. Benefits are subject to this policy's definitions, provisions, limitations, and exclusions.

#### **GUARANTEED RENEWABLE - RENEWAL CONDITIONS**

This policy is guaranteed renewable and may be renewed for each Family Member on any renewal date as long as such Family Member lives. To renew, pay the renewal premium at the intervals available to You at time of renewal. You must pay it by its due date or during the 31 days that follow. We can't refuse to renew this policy or place any restrictions on it if You pay the renewal premium on time.

#### YOUR THIRTY DAY RIGHT TO RETURN THIS POLICY

If You are not satisfied with this policy, You may return it to Us within 30 days after You receive it. You may return it to Us by mail or to the agent who sold it. We'll then refund any premium paid and this policy will be void.

#### **EFFECTIVE DATE**

This policy begins at 12:01 a.m. Standard Time where You live on the Issue Date shown on the Schedule page. It ends, subject to the grace period, at 12:01 a.m. on the date any renewal premium is due.

#### NOTICE TO BUYER

This policy is a legal contract between You and Us. The insurance it provides may NOT cover all of the costs associated with long-term care incurred by You during the period of coverage. You are, therefore advised, to READ THIS POLICY CAREFULLY AND REVIEW ALL POLICY LIMITATIONS!

This policy has been signed by Our President and Secretary on its Issue Date.

Secretary

President

Countersigned by

Licensed Resident Agent

# TAX-QUALIFIED LONG-TERM CARE POLICY

Nursing Home, Home Health Care, and Community-Based Care Benefits

This policy is intended to be a Tax-Qualified Long-Term Care Insurance policy under Section 7702B(b) of the Internal Revenue Code as enacted by "The Health Insurance Pertability and Accountability Act of 1996". The Act allows for certain layorable tax treatment considerations with respect to premiums paid for, and benefits received under, a Tax-Qualified Long-Term Care Insurance policy.

PAGE

# POLICY GUIDE

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# NOTICE CONCERNING COVERAGE LIMITATIONS AND EXCLUSIONS UNDER THE TENNESSEE LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of Tennessee who purchase life insurance, annuities or health insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Tennessee Life and Health Insurance Guaranty Association. The purpose of this association is to assure that policyholders will be protected, within limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the guaranty association will assess its other member insurance companies for the money to pay the claims of insured persons who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by these insurers through the guaranty association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting companies that are well-managed and financially stable.

The state law that provides for this safety-net coverage is called the Tennessee Life and Health Insurance Guaranty Association Act. The following is a brief summary of this law's coverages, exclusions and limits. This summary does not cover all provisions of the law; nor does it in any way change anyone's rights or obligations under the act or the rights or obligations of the guaranty association.

#### **COVERAGE**

Generally, individuals will be protected by the life and health guaranty association if they live in this state and hold a life or health insurance contract, or an annuity, or if they are insured under a group insurance contract, issued by an insurer authorized to conduct business in Tennessee. The beneficiaries, payees or assignees of insured persons are protected as well, even if they live in another state.

#### **EXCLUSIONS FROM COVERAGE**

However, persons holding such policies are not protected by this association if:

- (1) they are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- (2) the insurer was not authorized to do business in this state;
- their policy was issued by an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policyholder is subject to future assessments, or by an insurance exchange.

The association also does not provide coverage for:

- any policy or portion of a policy which is not guaranteed by the insurer or for which the individual has assumed the risk, such as a variable contract sold by prospectus;
- (2) any policy of reinsurance (unless an assumption certificate was issued);
- (3) interest rate yields that exceed an average rate;
- (4) dividends;
- (5) credits given in connection with the administration of a policy by a group contractholder;
- (6) employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- unallocated annuity contracts (which give rights to group contractholders, not individuals), unless qualified under Section 403(b) of the Internal Revenue Code, except that, even if qualified under Section 403(b), unallocated annuities issued to employee benefit plans protected by the federal Pension Benefit Guaranty Corporation are not covered.

# LIMITS ON AMOUNT OF COVERAGE

The act also limits the amount the association is obligated to pay out: The association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the association will pay a maximum of \$300,000 no matter how many policies and contracts there were with the same company, even if they provided different types of coverage. Within this overall \$300,000 limit, the association will not pay more than \$100,000 in cash surrender values, \$100,000 in health insurance benefits, \$100,000 in present value of annuities, or \$300,000 in life insurance death benefits — again, many different types of coverages.

The Tennessee Life and Health Insurance Guaranty Association may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions, and require continued residency in Tennessee. You should not rely on coverage by the Tennessee Life and Health Insurance Guaranty Association in selecting an insurance company or in selecting an insurance policy.

Coverage is NOT provided for your policy or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as a variable contract sold by prospectus.

Insurance companies or their agents are required by law to give or send you this notice. However, insurance companies and their agents are prohibited by law from using the existence of the guaranty association to induce you to purchase any kind of insurance policy.

Tennessee Life and Health Insurance Guaranty Association 1200 First Union Tower 150 4th Avenue North Nashville, Tennessee 37219-2433

Tennessee Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243

\*

Current Benefits/Premiums Effective: 04/22/06

PPLICATION NO.

C. WOODS - Cell phone

BANKERS LIFE AND CASUALTY COMPANY
222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001
TELEPHONE (312) 396-6000

SCHEDULE

IAME OF INSURED MARTIN

MARTIN EDMUND D

201,071,892

POLICY NUMBER

'IRST PREMIUM

JUNE 22, 2001

ISSUE DATE

ST RENEWAL DATE

GR-N250

POLICY FORM

HE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

LIMINATION PERIOD: 30 DAYS OF SERVICES RECEIVED (DOES NOT APPLY TO RESPITE CARE OR HOSPICE SERVICES)

AXIMUM BENEFIT FOR ANY ONE PERIOD OF EXPENSE: ASED UPON A MAXIMUM BENEFIT MULTIPLIER OF:

\$73,000.00 730

ART I, MAXIMUM DAILY BENEFIT AMOUNT FOR FACILITY BENEFITS:
NURSING HOME CARE, ASSISTED LIVING FACILITY CARE, BED RESERVATION
AND ALTERNATE PLAN OF CARE EXPENSES, UP TO \$100.00

ART II, MAXIMUM WEEKLY BENEFIT AMOUNT FOR HOME AND COMMUNITY BASED CARE: HOME HEALTH CARE, ADULT DAY CARE, HOSPICE SERVICES, AND RESPITE CARE EXPENSES, UP TO \$700.00

DDITIONAL COVERED EXPENSES:

AMBULANCE SERVICE EXPENSES - PER TRIP, UP TO \$75.00 THIS BENEFIT IS PAYABLE FOR UP TO FOUR (4) TRIPS EACH CALENDAR YEAR

CAREGIVER TRAINING, UP TO A LIFETIME MAXIMUM OF

\$700.00

EMERGENCY MEDICAL RESPONSE SYSTEM - PAYABLE MONTHLY, UP TO THIS BENEFIT IS LIMITED TO A LIFETIME MAXIMUM OF 12 MONTHS

\$70.00

OPTIONAL ANNUAL BENEFIT INCREASE:

Not Covere

NSURED FAMILY MEMBER

PLAN NO.

ANNUAL PREMI UM

ARTIN EDMUND D IRTHDATE /23

MALE AGE 82

N250

\$2422.78

TOTAL INSURED FAMILY MEMBER ANNUAL PREMIUM

\$2,422.78

HE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED REMIUM DISCOUNT RIDER

Confidential Information REDACTED

Current Benefits/Premiums Effective: 04/22/06

APPLICATION NO.

BANKERS LIFE AND CASUALTY COMPANY 222 MERCHANDISE MART PLAZA CHICAGO, ILLINOIS 60654-2001 TELEPHONE (312) 396-6000

SECOND PAGE OF SCHEDULE

NAME OF INSURED

MARTIN EDMUND D

201,071,892

POLICY NUMBER

FIRST PREMIUM

JUNE 22, 2001

ISSUE DATE

1ST RENEWAL DATE

GR-N250

POLICY FORM

THE FOLLOWING BENEFITS APPLY TO THE FAMILY MEMBER SHOWN BELOW

ELIMINATION PERIOD: 30 DAYS OF SERVICES RECEIVED (DOES NOT APPLY TO RESPITE CARE OR HOSPICE SERVICES)

MAXIMUM BENEFIT FOR ANY ONE PERIOD OF EXPENSE: BASED UPON A MAXIMUM BENEFIT MULTIPLIER OF:

\$73,000.00 730

PART I, MAXIMUM DAILY BENEFIT AMOUNT FOR FACILITY BENEFITS: NURSING HOME CARE, ASSISTED LIVING FACILITY CARE, BED RESERVATION AND ALTERNATE PLAN OF CARE EXPENSES, UP TO

PART II, MAXIMUM WEEKLY BENEFIT AMOUNT FOR HOME AND COMMUNITY BASED CARE: HOME HEALTH CARE, ADULT DAY CARE, HOSPICE SERVICES, AND RESPITE CARE EXPENSES, UP TO \$700.00

ADDITIONAL COVERED EXPENSES:

AMBULANCE SERVICE EXPENSES - PER TRIP, UP TO \$75.00 THIS BENEFIT IS PAYABLE FOR UP TO FOUR (4) TRIPS EACH CALENDAR YEAR

CAREGIVER TRAINING, UP TO A LIFETIME MAXIMUM OF

\$700.00

EMERGENCY MEDICAL RESPONSE SYSTEM - PAYABLE MONTHLY, UP TO THIS BENEFIT IS LIMITED TO A LIFETIME MAXIMUM OF 12 MONTHS

\$70.00

OPTIONAL ANNUAL BENEFIT INCREASE:

/21

Not Covered

INSURED FAMILY MEMBER

PLAN NO.

ANNUAL PREMI UM

MARTIN MARION W

BIRTHDATE

FEMALE AGE 84

N250

\$2902.12

\$2,902.12

TOTAL INSURED FAMILY MEMBER ANNUAL PREMIUM

THE PREMIUM AMOUNT SHOWN ABOVE REFLECTS THE DISCOUNT PROVIDED BY THE ATTACHED PREMIUM DISCOUNT RIDER

Confidential Information REDACTED

Current Benefits/Premiums Effective: 04/22/06

APPLICATION NO.

#### BANKERS LIFE AND CASUALTY COMPANY

#### THIRD PAGE OF SCHEDULE

NAME OF INSURED

MARTIN EDMUND D

201,071,892

POLICY NUMBER

FIRST PREMIUM

JUNE 22, 2001

ISSUE DATE

1ST RENEWAL DATE

GR-N250

POLICY FORM

TOTAL POLICY ANNUAL PREMIUM PREMIUM PAYMENT SERVICE PLAN MONTHLY

\$5,324.90 \$458.04

APPLICATION FOR INSURANCE TO BANKERS LIFE AND CASUALTY COMPANY ("The Company" 222 Merchandise Mart Plaza, Chicago, IL 60654-2001

1 Martin Edmi (Print Applicant's Full Warne (Last, Firs	I, & Middle Initial)			5,25 0000 . 2001
I apply for INEW COVERAGE IN ADDED I	*	(List all benefit	ts desired including	OF BENEFITS - "UPGRADE" existing benefits for upgrade
Height (Feet & Inches)/Weight (In Po Marital Status: S: Single M: M	Selfsex 17 / Mounds) 5 4/4 186  Married M	m	State TN Telephone # - I (131)	Box 2 ksvo Zip Code 3 8305 Home Telephone # - Work
4 Form # <u>GR-N250</u>		Issue Date <u>Ju</u>	ine 22,01	□ No
Premium Rating	POLICY		Applicant	Spouse
Maximum Benefit Amount Multiplier		UStanda 1095	rd Effected	□Standard □Preferred
Elimination Period		30	days	30 days
NURSING HOME CARE Maximum Daily Benefit Amount		\$ 100	uays	days
HOME AND COMMUNITY - BASI  50% of Nursing Home Maximum Daily Benefit Amount}	ED CARE SERVIC aily Benefit Amount	ES {Maximum We	ekly Benefit is 3.5 t	times the Nursing Home
100% of Nursing Home Maximum I Maximum Daily Benefit Amount}	Daily Benefit Amount	t (Maximum W	eekly Benefit is 7 ti	imes the Nursing Home
INFLATION PROTECTION - OPTI None (Written rejection is required.	ONAL ANNUAL I See page 6 of appli	BENEFIT INC	REASES	
☐ Compound Increases Option	6			
☐ Equal Increases Option				
	RIDER (	OPTIONS		
Benefit Description	Form Nos.			
Nonforfeiture Benefit Survivor Maximum Benefit Increase Paid-Up Survivorship Benefit Return of Premium Benefit	□ 206A-TN □ 226A-TN □ 226G-TN □ 228R-TN	-	Confidential Infor REDACTEI	
		- -		•

Т	If any person to be insured answers "Yes" to any part of questions 5 d., 5 (f), he or she is not eligible for this coverage.	Ар	plicant		Ottse
	he best of your knowledge and belief does/has any person to be insured:	YES	NO	_	NO
a_	Use any device to help him or her sit, stand, walk or move from place to place inside or outside of his or her residence?		<b>□</b> ~	<i>-</i> -	
<b>b.</b>	Smoked tobacco products within the past two years?	_		, L	e e
	Within the past two years, received home care, used an adult day care facility; been medically advised to enter or been confined to a nursing home, assisted care facility or other long-term care facility?		- □		E)
4	Oue to mental or physical reasons, authorized any person or institution to egally act in his or her behalf and take over his or her personal business ransactions?			,	
e: I	n the past three years, seen a doctor, or any licensed health care practitioner, rofessionally or had medical treatment for:				<b>D</b>
	1. Stroke or Transient Ischemic Attack (TIA)?		52		m/
	<ol> <li>Alzheimer's Disease, Organic Brain Syndrome, Dementia, or Mental Illness?</li> </ol>				
;	3. Alcohol or drug abuse?				
4	Multiple Sclerosis, Muscular Dystrophy, Amyotrophic Lateral Sclerosis (Lou Gehrigs Disease), Parkinson's Disease or Post-Polio Paralytic Syndrome?		<b>□</b> ✓		
5	. Kidney disorder requiring dialysis or bladder disorder requiring a permanent indwelling urinary catheter?		<b>夏</b> .		. 🖭
6			E)		
7	An immune deficiency disorder, AIDS, AIDS related complex (ARC) or AIDS related conditions?				<u> </u>
TE: P	lease provide details to any "Yes" answers for questions 5 e.8. through 12. In		<i>W</i>		122
8.	Any form of arthritis causing crippling, limitation of motion, or requiring joint replacement; or any degenerative bone disease, osteoporosis, fractured hip or spine?		g. below	<i>.</i>	
9.	Leukemia, cancer (other than skin) komphania		9		D)
10.	Open colostomy, ileostomy or ureterostomy, chronic liver or pancreatic disease?		اليا		
11.	Diabetes (with or without insulin)?				<b>B</b> ′
12.	Peripheral neuropathy, peripheral vascular disease, heart disorder or				مسك

<b>f</b> . 1	<ol> <li>Need hands-on or st</li> </ol>	and-by a	ssistance to	perform	any of the	he f	following d	ally act	ivines?			
			YES 1	ant Sp NO YES						Applic YES 1	ant S NO YE	pouse S NO
	(a) bathing (b) bladder/bowel co (c) dressing	ontrol				(e)	eating moving in toileting	out of	bed or chair			1 102
. 2	2. Need assistance with	any of t	he followin	g activiti	es?			-				
	<ul><li>(a) managing your n</li><li>(b) using the telepho</li><li>(c) managing your d</li><li>finances</li></ul>	ne			D D	(f) (g)	transporta shopping preparing laundry		·	==-		
	(d) routine housewo	rk			D.							
1	Please give details to any	"Yes" an	iswer and p	erson(s)	involved				···		·	
be:	ase give details to any "Y insured has seen a docto ditions(s) not listed abov	or, or an	y licensed	health c	аге ртас	ugh titi	12. Also, oner profes	if withi	n the past the	ree year	rs, any p eatment	erson to for any
						Da	ys confined	i	Name/Add	iress/Te	lephone	#
	Condition Applicant	Onset Mo/Yr	Operation Mo/Yr		y In Hospi		In Nursing Home	At Home	of Doctor, Home	Hospita	al, or Nu	ursing
					<u>.</u>		-		DR 20 6160	<u>Essol</u>	\	2
									Dr. Kei		<del>,</del>	
	Spouse	<u> </u>			1	i	<del></del>	<u>!</u>				<u></u> .
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									Jack	<u> </u>	Λ	3301
- •						_			DR. K	) EITH	λì	
h Doe	es any person to be insure	ed curren	tiv take pre	scription	dmos?	īf"	'Ves" plea	te list	<u> </u>		<del> </del>	
		Applicar	-		<u></u>	_	,,,,,,		Spouse			
	Drugs		Rea	sons			Drug	gs		Re	asons'	
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	en transfere destruigi (2 mil en franta eta anta eta en	And the second s	en e				***
6	Does any person to be insured rece	ive Federal, state or lo	cal government	Ap <sub>l</sub> YES	licant	Spo	· •
	financial assistance in any form, suc Medicaid?	th as Supplemental Sec	unity income or		NO	YES	NO
7			•	****	<u> </u>		D/
	If any person to be insured is eligible	le for Medicare is he o	r cha:		olicant	Spor	150
	a. Insured under Part A and Part B     b. Enrolled in a Health Maintenance	OT BARAICATO		YES	NO	YES	
8	IN FORCE AND APPLIED FOR	R COVERAGE - (Exc	duding this applicat	ion)	-		
	A Does any person to be insured have another Long-Term Care, Nursing Home, or Home Health Care insurance policy or certificate in force (including health care service contract or health maintenance organization contract providing similar coverage)? If Yes, and such coverage will remain in force, indicate type of coverage, daily benefit amount, and	Type of Coverage A Daily Benefit Period 1	icant  No  No  Spo  Le time	Type of Cor Daily Benef Benefit Peri Type of Cor Daily Benefi	rerage_	USO \$90 enime	
	beneut period.	Benefit Period		Benefit Perio	xd		
	B. Does any person to be insured intend to replace any existing Life, Health, Accident and Sickness, Disability Income, Annuity, Long-Term Care, Nursing Home, or Home Health Care insurance policy or certificate with this coverage? If 'Yes', show Company, address, policy number and ending date.	Company Funters Address 22 merch Chicago Fil. Policy Number 140 Ending Date Those	Ku Per	Company C Address 227 Policy Numb Ending Date	ankers	MARY CO	010
Į.	C. In addition to those listed in puestions A. and B. above, did any person to be insured have another long-Term Care, Nursing Home, or Home Health Care insurance policy or certificate in force during the last welve (12) months? If "Yes", show company and date of lapse, if	☐ Yes  Company	□/No	Company	Yes [	<b>⊒</b> 2√6 .	
a;	company and date of lapse, if pplicable.	If lapsed, when did it l					
D	. Has the agent selling this	a apod, what the It	apse	If lapsed, whe	n did it lap	se	
in he in w po	assurance sold any other medical or ealth insurance to any person to be sured that is not now in force, but as sold to him or her within the last five (5) years? Do not include olicies which have already been ted in questions A. B. and C., love.	□ Yes	ENO	<b>-</b> 7	∕es Œ	YNo	
Ti rej no	ne Agent shall list below details of amplaced, type of coverage, date sold, win force.	y "Yes" answer to ques which of Applicant or S	stion D. including n pouse is or was co	ame of compar vered, and whe	ry, policy r ther the co	number bei overage is	ng
11,00							

ACKNOWLEDGMENTS The Applicant represents and agrees as follows: 1. That the statements contained in the application concerning past and present health are complete, true and correct and that those statements may be verified during a telephon interview. 2. Any coverage issued as a result of this application shall, together with the application, constitute a single and entir contract of insurance. 3. No agent or any other person is authorized to accept risks, pass upon insurability, make or modif contracts or waive any of the Company's rights or requirements. 4. Any insurance issued as a result of the application will either a. Not take effect unless and until the full first premium is paid and the policy is delivered during such person's lifetime and whil such person is in the condition of health set forth in the application; or: b. Take effect only as specified in the Receipt, if any attached to this application. 5. For any exchange, the new coverage will be treated as a renewal of any current coverage. 6. Fo upgrades, all waiting periods in the coverage will apply to any increase in benefits. The waiting periods will start on the effective date of the increase. 7. Provisions concerning exceptions, exclusions, limitations and renewal which have been applied for have been explained and are understood. 8. The applicant shall be the owner of any insurance applied for. 9. I understand that the Company may offer both federally tax-qualified and non-qualified contracts having similar benefits. If I have applied for a federally tax-qualified contract, I understand that its benefit provisions may be more restrictive than a non-qualified contract. If I have applied for a non-qualified contract, I understand that it does not provide the same federal income tax advantages as a tax qualified contract. 10. The Applicant acknowledges receipt of the Outline of Coverage, Long-Term Care Buyer's Guide, the Notice to Applicants for Insurance (regarding the Applicant's rights under the Fair Credit Reporting Act) and if eligible for Medicare, "The Guide to Health Insurance for People with Medicare."

REPRESENTATION THE UNDERSIGNED APPLICANT AND AGENT ACKNOWLEDGE THAT THE APPLICANT HAS READ OR HAD READ TO HIM/HER THE COMPLETED APPLICATION AND THAT HE/SHE REALIZES THAT ANY FALSE STATEMENTS OR MISREPRESENTATION THEREIN MAY RESULT IN LOSS OF COVERAGE UNDER THE POLICY.

PAYMENT OF PREMIUM READ THE RECEIPT BEFORE SIGNING. This is to represent that I have read the receipt and fully understand its conditions and limitations. I understand that no agent can waive or change the conditions and limitations of this receipt.

AUTHORIZATION In connection with an application for insurance currently made to Bankers Life and Casualty Company. I hereby authorize any licensed physician, medical practitioner, hospital, clinic or other medical or medically related facility, insurance company, or other organization, institution or person, that has any records or knowledge of me or any of the members of my family named in said application or of our health, to disclose to the Company or its reinsurers any such information upon presentation of this authorization or reproduction thereof. This authorization will be valid for period of 2 years and 6 month from the date signed.

# PROTECTION AGAINST UNINTENDED LAPSE

In the event the policy is issued and later is about to lapse:

I understand that I have the right to designate at least one Authorized Designee other than myself to receive Notice of Lapse or Termination of the long term care insurance policy for non-payment of premium. I understand that notice will not be given until 30 days after a premium is due and unpaid.

1		Britail
I designate the following person as an Author	ized Designee to be noted.	
Ann Lawrence	rized Designee to be notified of the lapse of the policy:	
	Name of Designee	
Factson 771 38305	Street Address	
(131)	City, State, Zip Code	
Telephone Number		
I plant NOT	<u>.</u>	

☐ I elect NOT to designate any person to receive the notice.

4418.

• •	•		
	INFLATION PROTECTION BENEFI he event you choose not to include inflation		policy.
	the outline of coverage and the graphs that coion. Specifically, I have reviewed the option tection.		
	answers on this application are incorrectind your coverage.	or untrue, the Company	y may have the right to deny benefit
SIGNATURES	Date at City Tuckson	State N	Zip <u>38</u> 306
	this 16th	Day of tune	
Signature of Applic	cant & Amundal. Mare		(Year)
	Q1		(1f to be insured)
Social Security Nur	mber		
Applicant		Spouse	
	•		(If to be insured)
accurately recorded	e signature of the Applicant and Spouse, if the answers contained herein. To the se to Question 8.B, the insurance applied	Marions	nestions and truly an may be stated by th ny existing policy(ies
Signature (of Licen	sed Resident Agent) X MONG		5 Office 4162

MAKE ALL CHECKS PAYABLE ONLY TO

**COMPANY** 

Signature (of Licensed Resident Agent) X\_

14418

#### CONSIDERATION

We issued this policy in consideration of Your application (a copy is attached) and payment of the First Premium. This payment will keep the policy in force until the First Renewal Date. The First Premium and the First Renewal Date are shown on the Schedule page.

#### RENEWAL PREMIUM

We may change the premium rates for this policy. We can change the premium only if We change it for all policies like Yours in Your state on a class basis. We'll provide You with written notice at least 30 days in advance of any change in the premium.

A change may also be due to the addition or removal of any premium discount as provided in any attached rider.

#### **FAMILY MEMBER ADDITIONS**

Your spouse is the only person You may add to this policy. To add Your spouse, send Us a completed application showing his or her eligibility. You must also send Us the needed premium. We'll add Your spouse if We approve the written application and the premium has been paid.

If You die, Your spouse, if covered under this policy, will become the Insured.

#### GENERAL DEFINITIONS

"Calendar Year" is the period beginning on the Issue Date and ending December 31 of that year. Thereafter it is the period from January 1 through December 31 of each following year.

"Covered Expenses" are defined and limited below in the provisions titled PART I, PART II, and ADDITIONAL COVERED EXPENSES.

"Family Member" means You, and Your spouse if named on the Schedule page or added to the policy.

"Hospital" means a place which is defined as a hospital and approved for payment as a hospital by Medicare, or accredited as a hospital by the Joint Commission on Accreditation of Healthcare Organizations, the American Osteopathic Association or the Commission on the Accreditation of Rehabilitation Facilities.

Hospital doesn't mean convalescent, nursing, rest or skilled nursing facilities, nor places that primarily treat the aged, drug addiction or alcoholism, including units in a Hospital used for such care.

"Immediate Family" means You, Your spouse, and the children, siblings, and parents of either You or Your spouse.

"Licensed Health Care Practitioner" means any licensed Physician, registered professional nurse or licensed social worker. It doesn't include a member of the Immediate Family.

"Medicaid" means "The Health Insurance for the Aged Act, Title XIX of the Social Security Amendments of 1965 as Then Constituted or Later Amended."

"Medicare" means "The Health Insurance for the Aged Act, Title XVIII of the Social Security Amendments of 1965 as Then Constituted or Later Amended."

"Mental Illness" means a neurosis, psychoneurosis, psychopathy, psychosis or mental or emotional disease or disorder or any kind. It doesn't mean a demonstrable organic brain disease, such as Parkinson's Disease, Alzheimer's Disease or senile dementia.

"Physician" means any licensed practitioner of the healing arts acting within the scope of his or her license in treating any injury or sickness. It doesn't include a member of the Immediate Family.

#### GENERAL DEFINITIONS (Continued)

"Plan of Care" means a written program of care prescribed for a Chronically III Family Member. This Plan of Care must be developed, supervised and approved in writing by a Licensed Health Care Practitioner. We may require a copy of the initial Plan of Care and any changes later made to it.

"Qualified Long-Term Care Services" means necessary diagnostic, preventive, therapeutic, curing, treating, mitigating, and rehabilitative services and maintenance or personal care services which are:

- a) needed by a Chronically III Family Member; and
- b) provided under a Plan of Care prescribed by a Licensed Health Care Practitioner.

"We", "Us", and "Our" refer to Bankers Life and Casualty Company.

"You", "Your", and "Yours" refer to the Insured named in the Schedule.

#### **BENEFIT PROVISIONS**

Important terms used within the following Benefit Provisions are shown in bold print and quotation marks and defined therein.

# A. CONDITIONS FOR BENEFIT ELIGIBILITY

Before benefits will be payable for a Family Member's Covered Expenses: (1) a Licensed Health Care Practitioner must certify that expenses for Qualified Long-Term Care Services are needed because a Family Member is Chronically III; and (b) the Elimination Period, if any, must be satisfied.

We may periodically review the necessity of care and treatment. Our review may include: a) diagnosis, symptoms, complaints, and complications of a condition; b) the reason for the services being rendered; c) a Licensed Health Care Practitioner's orders; d) schedule of treatment; e) physical limitations and impairments; f) the objectives of the Licensed Health Care Practitioner's Plan of Care; and g) whether the expenses are for Qualified Long-Term Care Services.

"Chronically III" means a Family Member has been certified by a Licensed Health Care Practitioner within the preceding 12 month period as:

- 1. being Functionally Incapacitated for a period expected to last at least 90 days; or
- 2. having a Cognitive Impairment.

"Cognitive Impairment" means a deterioration or loss in intellectual capacity which requires Substantial Supervision to protect oneself from threats to health and safety. Cognitive Impairment is measured by clinical evidence and standardized tests that reliably measure impairment in one's: (1) short or long-term memory; (2) orientation as to people, places, or time; and (3) deductive or abstract reasoning.

Such loss of intellectual capacity can result from the following covered conditions: Alzheimer's Disease, Parkinson's Disease, senile dementia or other nervous or mental disorders of organic origin.

"Elimination Period" means the number of days a Family Member must receive services under Part I or Part II Covered Expenses before benefits are payable. The Elimination Period has to be satisfied only once for each Family Member under this policy. It does not apply to Hospice Care, Respite Care, Ambulance Services, Caregiver Training, or Emergency Medical Response System benefits. The Elimination Period is shown on the Schedule page.

# C. BENEFIT LIMITATIONS

We won't pay more per day than the Maximum Daily Benefit amount shown on the Schedule page for the total of all Part I Nursing Home Care, Assisted Living Facility Care, Bed Reservation and Alternate Plan of Care Covered Expenses. We won't pay more per Week than the Maximum Weekly Benefit amount shown on the Schedule page for the total of all Part II Home Health Care, Respite Care, Hospice Care and Adult Day Care Covered Expenses.

We won't pay more than the Maximum Benefit for Any One Period of Expense for the total of all Covered Expenses (Part I, Part II and Additional) combined. We won't pay benefits under both Part I and Part II when expenses are incurred on the same day. In such case, benefits will be payable for the earliest incurred expense for that day.

"Any One Period of Expense" begins when a Family Member first incurs a charge for Qualified Long-Term Care Services covered by this policy. It ends on the earlier of when: (1) for six consecutive months, the Family Member has no longer received Qualified Long-Term Care Services for the same cause or causes for which the previous Period of Expense began; OR (2) the Maximum Benefit has been exhausted.

"Maximum Benefit" means the maximum amount We'll pay a Family Member for the combined total of all Covered Expenses (Part I, Part II and Additional) during Any One Period of Expense. This amount is equal to the Maximum Daily Benefit amount times the Maximum Benefit Multiplier. The Maximum Benefit amount is shown on the Schedule page.

"Maximum Benefit Multiplier" is the number used to multiply the Maximum Daily Benefit by in order to equal the Maximum Benefit amount payable for Any One Period of Expense. The Maximum Benefit Multiplier is shown on the Schedule Page.

#### PART I COVERED EXPENSES

1.

The following are Covered Expenses, but only to the extent that they are Qualified Long-Term Care Services.

#### **NURSING HOME CARE:**

The charges incurred for care (including room, board, services and supplies) provided during a Nursing Home stay for all levels of care: skilled, intermediate or custodial.

"Nursing Home" means a place which:

is legally operated to provide nursing care (skilled, intermediate, custodial) for sick and injured persons at their own expense;

has 24 hour nursing service by or under the supervision of a licensed nurse; has beds for patients who need care; and

has a Physician available to furnish emergency medical care.

X"Nursing Home" also means a wing, area or floor of a Hospital specifically set aside for nursing care.

Nursing Home doesn't mean: a Hospital, a place that primarily treats Mental Illness, drug addiction or alcoholism, a home for the aged, a rest home, a place that primarily provides domiciliary, residency or retirement care, or a place owned or operated by a member of the Immediate Family.

#### PART I - COVERED EXPENSES (Continued)

(2.)

#### **ASSISTED LIVING FACILITY CARE:**

The charges incurred for care (including room, board, services and supplies) provided during a stay in an Assisted Living Facility.

"Assisted Living Facility" is a place providing room, board and personal care services to persons in need of assistance because of a Functional Incapacity or Cognitive Impairment, but given at a level of care less intense than that which would be received in a Nursing Home. Assisted Living Facilities can include other facilities providing the same type of care and services but are otherwise known as: personal care, domiciliary care, supported care, intermediate care, custodial care, sheltered care, or residential health care facilities. An Assisted Living Facility does not include congregate housing, individual residences or independent living units. An Assisted Living Facility must:

provide 24 hour a day care and services to at least 10 inpatients in one location; have a trained and ready-to-respond employee on duty at all times to provide care; provide 3 meals a day and accommodate special dietary needs;

be licensed by the appropriate licensing agency (if any) to provide such care; have formal arrangements for the services of a Physician or nurse to furnish emergency medical care; and

have appropriate methods and procedures for handling and administering drugs and biologicals.

(<u>3.</u>)

#### **BED RESERVATION:**

The charges incurred to reserve the Family Member's bed if hospitalization becomes necessary while he or she is confined in a Nursing Home or an Assisted Living Facility and:

a. We are paying benefits for the Nursing Home or Assisted Living Facility stay; and

b. the Nursing Home or Assisted Living Facility continues to charge the Family Member to reserve the bed.

We'll pay up to the Maximum Daily Benefit, not to exceed 21 days each Calendar Year. Any unused days cannot be carried forward into the next year.

 $\left(\underline{4}\right)$ 

#### **ALTERNATE PLAN OF CARE:**

The charges incurred for alternate services, devices, or types of care under a written Alternate Plan of Care if a Family Member qualifies for Nursing Home Care benefits. This Alternate Plan of Care:

(a.) will be developed by or with health care professionals;

must be agreed to by the Family Member, a Licensed Health Care Practitioner and Us; and

must consist of Qualified Long-Term Care Services.

We are not obligated to cover services prior to such agreement. Agreement to participate in an Alternate Plan of Care won't waive any of the Family Member's or Our rights under this policy.

We won't pay benefits under this Alternate Plan of Care provision and the Part II Covered Expenses provision for the same expenses. No payment will be made for any day for which a Nursing Home or Assisted Living Facility benefit is payable.

"Alternate Plan of Care" means a Plan of Care which may specify special treatments or different sites or levels of care. Some of the services received may differ from those otherwise covered by this policy. In such case, benefits will be paid as agreed in the Alternate Plan of Care provision. Examples include, but are not limited to, payment for durable medical equipment that allows a Family Member to stay at home; and care provided in Alzheimer's Centers or similar arrangements.

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#### PART II COVERED EXPENSES

The following are Covered Expenses, but only to the extent that they are Qualified Long-Term Care Services.

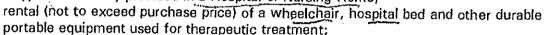


#### HOME HEALTH CARE:

The charges incurred for the following services and supplies provided by a Home Health Care Agency or a Qualified Home, Health Care Provider under a Plan of Care:



visits by: a licensed nurse; a licensed nutritional specialist; a Home Health Aide; and a legally qualified physical, occupational, speech or inhalation therapist; prescription drugs, medicines, medical supplies and laboratory services which are of a type customarily provided in a Hospital or Nursing Home;





Personal Care Services; and

Homemaker Services Incidental to Personal Care Services.

"Home Health Aide" means a licensed or certified home health care worker, other than a Physician, nurse or professional therapist, who performs Personal Care Services.

"Home Health Care Agency" means an agency or organization that:

- a. specializes in giving nursing care or therapeutic services in the home;
- is licensed to provide such care or services by the appropriate licensing agency where they are performed or is certified as a Home Health Care Agency under Title XVIII of the Social Security Act of 1965, as amended;
- c. is operating within the scope of its license or certification; and
- d. maintains a complete medical record and Plan of Care for each patient.

Homemaker Services Incidental to Personal Care Services" means only the following services, and only when a Family Member is receiving Personal Care Services.

- a. domestic or cleaning services;
  - b. laundry services;
- c. food shopping and errands;
  - d. meal preparation and cleanup;
- transportation assistance to and from medical appointments; and
  - f. heavy cleaning which involves thorough cleaning of the home to remove hazardous debris or dirt.

"Personal Care Services" means assistance with performing activities of daily living used to measure Functional Incapacity.

"Qualified Home Health Care Provider" means an individual or organization licensed or certified to provide home health care services. The Qualified Home Health Care Provider must be included in the Plan of Care as the provider of home health care services.

#### PART II COVERED EXPENSES (Continued)

(2.)

#### RESPITE CARE:

The charges incurred for the same services and supplies as shown for Home Health Care for Respite Care received in:

the Family Member's home;a private home;

a home for the retired or aged;

an Assisted Living Facility;
a place which provides residential care; or

a section of a Nursing Home.

We'll cover Respite Care charges for up to 14 days during each Calendar Year. Any unused days of Respite Care cannot be carried forward into the next year.

Benefits payable for Respite Care are not subject to satisfying the Elimination Period. However, benefits paid for Respite Care will not count toward satisfying the Elimination Period for any other benefit payable under this policy which is subject to the Elimination Period.

"Respite Care" means professional care given to a Family Member who is Chronically III in order to temporarily relieve unpaid caregivers.



#### **HOSPICE CARE:**

The charges incurred by a terminally ill Family Member for services and supplies given by a Hospice.

A Family Member is "terminally ill" if his or her Physician certifies that the Family Member: (a) has no reasonable prospect of cure; (b) has a life expectancy of less than 6 months; (c) needs Hospice services for palliation or management of the terminal illness and related conditions; and (d) would have to be confined in a Hospital or Nursing Home if Hospice Care services weren't available.

Benefits payable for Hospice Care are not subject to satisfying the Elimination Period. However, benefits paid for Hospice Care will not count toward satisfying the Elimination Period for any other benefit payable under this policy which is subject to the Elimination Period.

"Hospice" means an agency meeting the regulatory requirements for a hospice in the state where the services are given. If such state has no regulatory requirements, the agency must: (a) be primarily engaged in providing pain relief, symptom management and support service to dying persons and their families; and (b) provide nursing care under the supervision of a registered nurse.



#### **ADULT DAY CARE:**

The charges incurred for the following services provided at an Adult Day Care Facility:

- a. visits by a licensed nurse;
- b. occupational, physical or speech therapy;
- social, recreational and educational events designed to improve the patient's self-awareness and level of functioning;
- d. training and help with the activities of daily living.

#### PART II COVERED EXPENSES (Continued)

An "Adult Day Care Facility" means an organization that provides a program of adult day health care and:

- a. is state licensed, if the state in which it is located licenses Adult Day Care Facilities;
- b. operates at least 5 days a week for a minimum of 6 hours a day and is not an overnight facility;
- maintains a written record for each client that includes a Plan of Care and a record of all services provided;
- d. has established procedures for obtaining appropriate aid in the event of a medical emergency;
- e. has formal arrangements for providing the services of: a dietician; a licensed physical therapist; a licensed speech therapist; and a licensed occupational therapist; and
- f. its staff includes a full-time director; and one or more nurses in attendance during operating hours for at least 4 hours a day.

It doesn't include a place owned or operated by a member of the Immediate Family.



# ADDITIONAL COVERED EXPENSES

#### AMBULANCE SERVICES

The charges incurred, up to \$75 per trip, for ambulance service to or from a Nursing Home or an Assisted Living Facility. We won't pay for more than four trips each Calendar Year. The Elimination Period, and if selected, the Annual Benefit Increases option do not apply to this benefit.



#### **CAREGIVER TRAINING**

The charges incurred for Caregiver Training if a Family Member requires home or community-based care. This benefit is subject to a lifetime maximum benefit, per Family Member, equal to the Maximum Weekly Benefit amount payable for Part II Covered Expenses. The Elimination Period and Restoration of Benefits provision do not apply to this benefit.

"Caregiver Training" is a formal instructional program designed to train an Informal Caregiver on the care needed to allow a Family Member to remain at home. Such training may include, but is not limited to, Personal Care Services, Homemaker Services Incidental to Personal Care Services, (see definitions under Part II Covered Expenses for Home Health Care) and the administration of medications. Caregiver Training can be provided by a Home Health Care Agency, Nursing Home, Hospital, or other agency or health care professional qualified by license, training or experience to provide such instruction.

"Informal Caregiver" is a member of the Immediate Family or friend who will provide care to a Family Member on a regular unpaid basis. A member of the Immediate Family or a friend who is a health care professional and already providing care on an unpaid basis is not eligible for this training.



# **EMERGENCY MEDICAL RESPONSE SYSTEM**

The charges incurred, not to exceed per month 10% of the Maximum Weekly Benefit amount payable for Part II Covered Expenses, for the rental or lease of an emergency medical response system. The system must be recommended as a part of the Plan of Care and be installed in the Family Member's home while this policy is in force. We will require: a) proof of installation; and b) a copy of the lease or rental agreement. An emergency medical response system does not include a home security system. This benefit is subject to a lifetime maximum of 12 months. The Elimination Period and Restoration of Benefits provision do not apply to this benefit.

(<u>c.</u>)

#### **WAIVER OF PREMIUM**

After a Family Member has incurred Part I or Part II Covered Expenses for 90 days within Any One Period of Expense, without regard to the Elimination Period being satisfied, We'll waive the payment of any premium coming due thereafter for all Family Members. This includes the waiving of premium for any attached benefit riders. Premiums will continue to be waived during Any One Period of Expense as long as the Family Member continues to incur Covered Expenses and has not exhausted the Maximum Benefit.



#### **OPTIONAL ANNUAL BENEFIT INCREASES**

The Schedule page shows which, if any, of the following options apply to Your policy coverage.



When this coverage is shown as "COVERED" on the Schedule page, provided the policy is in force, all policy maximum benefit amount(s) (Part I Maximum Daily Benefit, Part II Maximum Weekly Benefit and the Maximum Benefit for Any One Period of Expense) will increase on each policy anniversary by the percentage shown on the Schedule page. We'll apply the policy's percentage increase to the then <u>current</u> amounts for each such maximum benefit amount shown on the Schedule page.

#### 2. ANNUAL EQUAL INCREASES BENEFIT OPTION

When this coverage is shown as "COVERED" on the Schedule page, provided the policy is in force, all policy maximum benefit amount(s) (Part I Maximum Daily Benefit, Part II Maximum Weekly Benefit and the Maximum Benefit for Any One Period of Expense) will increase on each policy anniversary by the percentage shown on the Schedule page. We'll apply the policy's percentage increase to the <u>original</u> amounts for each such maximum benefit amount shown on the Schedule page.

For both options, if the resulting benefit amount is not a multiple of 0.25, We will round the amount to the next highest multiple of 0.25.

During Any One Period of Expense, We'll pay any increased benefit amount that becomes effective as of the next policy anniversary.

When benefits are being paid for Any One Period of Expense, only that portion of the Maximum Benefit amount which has not yet been paid toward expenses incurred before the anniversary date will increase. When a new Period of Expense begins, the Maximum Benefit amount for Any One Period of Expense will return to an amount equal to the then current increased Maximum Daily Benefit amount times the chosen Maximum Benefit Multiplier.



#### PATIENT CARE COORDINATION

A Patient Care Coordination program is available at no extra cost to You. Under this program, We can assign a Patient Care Coordinator who is a specialist pre-approved by Us. This Coordinator is qualified by license, training or experience to help the Family Member:

- select the provider(s) of care and services best suited for the type of care or treatment needed; and
- 2. file claims.

At or before the time a Family Member begins to incur Covered Expenses under this policy, even before an Elimination Period has been met, the Family Member, a Licensed Health Care Practitioner or a member of the Immediate Family can call Us. A Patient Care Coordinator will assist You. The Patient Care Coordinator telephone number is shown on Your policy identification card.

#### **EXCLUSIONS**

We won't cover expenses incurred:



for illness or injury due to war or act of war;

due to intentionally self-inflicted injury while sane or insane;

to the extent they are paid under Medicare or any other government insurance plan (except Medicaid). This includes expenses that would be reimbursable by Medicare but for the

application of a deductible or coinsurance amount;

for services or supplies provided by a member of the Immediate Family or a person who ordinarily lives in the Family Member's home; (Caregiver Training expenses are not subject to this exclusion.)

for services and supplies not included in the Plan of Care;

due to Mental Illness or nervous disorders without demonstrable organic disease; (Loss due\_

to Parkinson's Disease, Alzheimer's Disease or senile dementia is covered.) for which no charge is customarily made in the absence of insurance; or

for personal, comfort or convenience items, (such as television, radio or telephone).



# **EXTENSION OF POLICY BENEFITS**

Termination of this policy by You will not affect any claim for loss that begins while this policy is in force and continues beyond the date of termination. Benefits payable under this Extension of Policy Benefits provision are limited to this policy's Maximum Benefit for Any One Period of Expense.



### RESTORATION OF POLICY BENEFITS

This policy's Maximum Benefit for Any One Period of Expense will be fully restored when a Family Member has stopped receiving Qualified Long-Term Care Services for six consecutive months for the same cause or causes for which a previous Period of Expense began. If this policy includes one of the Annual Benefit Increase Options, as shown above, the amount restored will be inclusive of any accumulated benefit increases as of the policy's last anniversary.

# \* BENEFIT AND PREMIUM CHANGE

The risk We assumed on this policy's Issue Date is based on the laws and regulations governing the system for the delivery and financing of health insurance then in effect. It's possible that the federal government or state legislation may change the system and therefore change the nature of the risk We assumed. If this occurs, We'll make any necessary change to policy benefits. We'll make such a change by adding: (a) an amendment to the policy; (b) a new schedule page; or (c), both (a) and (b).

Before making any such change, We'll get the necessary approval from the agency in Your state that regulates insurance. We'll tell You if such coverage change needs a premium change. Until the effective date of any coverage change, benefits will be based upon the risk We assumed on this policy's Issue Date.

Any premium change may be made only after We give You at least 30 days advance notice.

#### **UNIFORM PROVISIONS**

ENTIRE CONTRACT; CHANGES: This policy with any attached papers is the entire contract between You and Us. No change in this policy will be effective until approved by one of Our officers. This approval must be noted on or attached to this policy. No agent may change this policy or waive any of its provisions. The application is a part of this policy.

#### **UNIFORM PROVISIONS (Continued)**

TIME LIMIT ON CERTAIN DEFENSES: a) We may void this policy or deny any claim for loss which starts within six months of this policy's Issue Date. We may do so only if We determine there was material misrepresentation which would have caused the application for this coverage to be declined; b) After six months, but less than two years from this policy's Issue Date, We may void this policy or deny any claim for loss if We determine there was material misrepresentation which would have caused the application for this coverage to be declined, and which relates to the condition for which benefits are sought; c) After two years from the Issue Date only fraudulent misstatements in the application relating to a Family Member's health may be used to void this policy or deny any claim for loss which starts after the two year period.

GRACE PERIOD: This policy has a 31 day grace period. This means that if a premium isn't paid on or before the date it's due, it may be paid during the following 31 days. During the grace period this policy will stay in force.

We won't end the policy for nonpayment of premium unless We have sent written notice to You and, if applicable, Your authorized designee (the person You designate to receive such notice) at least 30 days before the policy will end.

AUTHORIZED DESIGNEE: We will tell Your authorized designee when a policy lapse is imminent. Notice will not be given until 30 days after a premium is due and unpaid. You may change Your authorized designee at any time by sending Us written notice. We will periodically notify You of Your right to change Your authorized designee, but no less often than once every two years.

REINSTATEMENT: If the premium isn't paid before the grace period ends, this policy will lapse. Later acceptance of premium by Us (or by any agent authorized to accept payment) without requiring an application for reinstatement, will reinstate this policy.

If We or Our agent require an application You'll get a conditional receipt for the premium. If the application is approved, this policy will be reinstated as of the approval date. Lacking such approval, this policy will be reinstated on the 45th day after the date of the conditional receipt unless We previously notified You in writing of Our disapproval.

In the event of lapse due to Cognitive Impairment or Functional Incapacity of a Family Member, You, or any person authorized to act on Your behalf, may request reinstatement of this policy. Such request must be made within five months after this policy lapsed.

If proof of Cognitive Impairment or Functional Incapacity is provided and medically verified and We receive past due premium, We'll reinstate the policy. The reinstated policy will cover loss occurring from the date of lapse. Payment of premium must be made within 15 days following Our request.

In all other respects Your rights and Our rights will remain the same, subject to any provisions noted on or attached to the reinstated policy.

NOTICE OF CLAIM: Written notice of claim must be given within 60 days (6 months in Montana) after a covered loss starts or as soon as possible. The notice can be given to Us at the address shown on page 1 of this policy or to any one of Our agents. Notice should include Your name and the policy number.

CLAIM FORMS: When We get notice of claim, We'll send You forms for filing proof of loss. If these forms aren't given to You within 15 days, You'll meet the proof of loss requirements by giving Us a written statement of the nature and extent of the loss. We must get this statement within the time limit stated in the Proof of Loss section.

#### **UNIFORM PROVISIONS (Continued)**

PROOF OF LOSS: For periodic payment of a continuing loss, You must give Us written proof of loss within 90 days after the end of each period for which We are liable. For any other loss, You must give Us written proof within 90 days after the end of such loss.

If it wasn't reasonably possible for You to give Us proof in the time required, We won't reduce, nor deny the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than one year (15 months in Hawaii) from the time specified unless You were legally unable to act.

TIME OF PAYMENT OF CLAIMS: Benefits payable under this policy will be paid as soon as We receive proper written proof of loss.

PAYMENT OF CLAIMS: Benefits will be paid to You. Any benefits due and unpaid at Your death may be paid to Your estate.

If benefits are payable to Your estate, We can pay up to \$1,000 (\$3,000 in Florida) to anyone related to You by blood or marriage, whom We consider to be entitled to the benefits. We'll be discharged to the extent of any such payment made in good faith.

INFORMATION ON DENIAL OF CLAIM: In the event We deny benefits under this policy, a Family Member has the right to: a) receive a written explanation of the reason(s) a claim was denied; and b) all information directly relating to the claim denial. Write to Our Claim Review Department, 222 Merchandise Mart Plaza, Chicago, Illinois 60654-2001. We will respond within 60 days after receiving Your request.

PHYSICAL EXAMINATION: We, at Our expense, have the right to have a Family Member examined as often as reasonably necessary while a claim is pending.

LEGAL ACTION: No legal action may be brought to recover on this policy within 60 days after written proof of loss has been given as required by this policy. No such action may be brought after three years (five years in Kansas; six years in South Carolina) from the time written proof of loss is required to be given.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on its effective date, is in conflict with the laws of the state in which You live on that date is amended to conform to the minimum requirements of such laws.

# **EXHIBIT E**

BANKERS LIFE AND CASUALTY COMPANY Policy Benefits Dept. • PO Box 66994 Chicago, IL 60666 • Telephone: 1-800-621-3724



March 4, 2010

Mr. Edmund Martin

Jackson, TN 38305

RE: Insured: Edmund Martin

Policy Number: 201, 071, 892

Dear Mr. Martin:

We have completed our reassessment of your eligibility for benefits. We have determined that you continue to qualify for benefits based on the provisions in your policy. Your new benefit eligibility period begins on January 1, 2010 and ends on June 1, 2010.

Attached to this letter is a detailed Plan of Care, which documents the reason for our reapproval of this claim request, as well as the specific type, level and frequency of long-term care services considered appropriate to meet your long-term care needs. The Plan of Care includes the approved provider of care. You must contact us before making any changes in the type, level or frequency of care or change providers of care so that this Plan of Care can be updated. If you make changes without prior notification to us, expenses you incur for that care may not be covered. Changes to your Plan of Care will be subject to all terms and conditions of your long-term care policy.

According to your policy, to be eligible for benefits you must be certified by a Licensed Health Care Practitioner as being unable to perform (without substantial assistance from another individual) at least two Activities of Daily Living for a period of 90 days due to loss of functional capacity, or requiring Substantial Supervision to protect yourself from threats to health and safety due to Severe Cognitive Impairment.

We are unable to certify that you continue to meet the above criteria beyond June 1, 2010. According to the information obtained from Elmcroft of Jackson ALF, you are now independent with all of the other activities of daily living. Also, you do not require 24/7 supervision for a cognitive impairment.

The provider you selected, Elmcroft of Jackson ALF, meets the policy requirements. However, benefits are not payable for the care or services provided by this provider starting on June 2, 2010 since you no longer meet the eligibility requirements under your policy. Your claim will be closed effective June 2, 2010.

If you believe that your claim has been wrongfully denied or rejected, we will be glad to consider any additional facts you may wish to submit. If you disagree with our decision, you are entitled to a management review of the claim. Please forward your request for a management review to the following address:

Confidential Information REDACTED

#### Bankers Life and Casualty Company Attention: Claims Manager PO Box 66994 Chicago, IL 60666-0994

If you have any questions, please call our Customer Service Representatives at 1-800-621-3724 between the hours of 8:00 a.m. and 4:30 p.m. CST.

Sincerely,

Leslie Thornton, RN
Care Management Specialist
Long Term Care Claims Department

#### Plan of Care Summary

Claimant Name: Edmund Martin Policy Number: 201 071 892

We have determined you meet the eligibility requirements under your policy as of January 1, 2010 to June 1, 2010. Payment of benefits is subject to all terms and conditions of your policy.

	Dependency level & Durable Medical
Activities of Daily Living	Equipment used, if any
Bathing	independent
Dressing	independent
Eating	independent
Continence	independent
Toileting	independent
Transferring	independent
Other Functional Activities and Instrumental	Dependency level & Durable Medical
Activities of Daily Living	Equipment used if any
Medication Management	
·	
Meal Preparation	
Walking/Mobility/Ambulating	
Medically Necessary Care	

Cognitive Impairment	
Cognitive Impairment Approval	no

#### **Definitions of Dependency Levels:**

Dependent: Regular assistance is required (Refer to your policy for the specific definition of the level of care required).

Independent: Performs entire activity without assistance from another person. May use mechanical devices or equipment, but does so with out the assistance of another person.

Supervision: Requires continuous supervision to protect self from threats to Health and Safety.

N/A: This is not a qualifying Activity of Daily Living under your policy. This means that your need for assistance with this activity is not considered when determining your eligibility for benefits (Refer to your policy for the list of qualifying Activities of Daily Living).

RE: Insured: Edmund Martin

Policy Number: 201, 071, 892

#### **Summary of Covered Services**

Applicable to starting: January 1, 2010 ending: June 1, 2010\*

\*Provided eligibility requirements are met throughout this period

Any services or care expenses not listed as covered on this summary of benefits cannot be considered for coverage under your policy.

Care Information	Provider #1	
Provider	Elmcroft of Jackson ALF	
Type of Service		
Approved Frequency of Service	24/7 from January 1, 2010 to June 1, 2010 only	
Cost per Unit	2010 billy	
Amount eligible for coverage	Any amount considered for reimbursement cannot exceed Approved Frequency of Service as noted above, nor can it exceed your maximum benefit amount. You must also have met any applicable elimination period before any request for reimbursement can be considered.	
Amount not eligible for coverage under your plan	Any amount during any applicable elimination period and any amount exceeding the Approved Frequency of Service as noted above.	

**Summary of NON-Covered Services** 

Services listed in this section are NOT covered under your plan of benefits, but have been identified as an appropriate part of the comprehensive Plan of Care designed to meet your needs.

Care Information Pri	
Provider	
Type of Service	
Frequency of Service	
Needs addressed by Service	
Persons participating in the Plan of Car	velopment (please list)
Name:	Relationship:
Name:	

Amendment Date:

If you have any questions about this plan of care please contact us at 1-800-621-3724.

Initial Plan of Care completion date: March 4, 2010

### **EXHIBIT F**

BANKERS LIFE AND CASUALTY COMPANY Policy Benefits Dept. • PO Box 66994 Chicago, IL 60666 • Telephone: 1-800-621-3724



March 16, 2010

9504

715697-1 BLC

MARTIN EDMUND D

JACKSON TN 38305

PATIENT NAME:

MARTIN EDMUND D

REGARDING:

201,071,892

PATIENT NAME:

MARTIN MARION W

REGARDING:

201,071,892

Dear Mr Martin:

Claim of: MARTIN EDMUND D

EXPENSE(S) SUBMITTED:

ELMCROFT OF JACKSON

2-1 TO 28

3,178.00

Here is your check.

If the patient is still confined to the facility please send in the itemized nursing home bill. We can't pay for advance billings, so the bills should be sent after the expense has been incurred.

We'll give the prompt service we like to deliver when we get this information.

Claim of: MARTIN MARION W

EXPENSE(S) SUBMITTED: ELHCROFT OF JACKSON

2-1 TO 28

3,209.92

Here is your check.

Your LONG TERM CARE insurance pays \$73,000.00 for Assisted Living expense.

This benefit check is the final payment for the claim. The claim limit has now been reached.

While we were paying benefits for this existing claim, we waived the premium on your coverage. Your policy states that this waiver of premium must end when your benefits end.

The waiver of premium ended effective 3/22/10. In order for your policy to remain in force you must again start paying the required premium. Our Policyholders Service Department will write you regarding this issue.

MARTIN EDMUND D March 16, 2010 Page 2 9504

715697-1 201,071,892

If you expect to need the services that you have been receiving on a permanent basis, it's our obligation to ask you to consider whether you wish to continue the coverage. The policy has paid the maximum \$73,000.00 for this claim; therefore, we cannot pay additional benefits.

However, you should know that additional policy benefits might be available for future claims under certain circumstances.

Please review the 'Benefit Provisions' section of your policy to see if it has a 'Restoration of Benefits' provision, that may allow additional benefits for eligible services if you did not require care and/or have expense for the cause or causes of this claim for a specified period of time.

If there is no restoration of benefits provision, please review the 'Benefit Limitations' and 'Definitions' sections of the policy. Some policies contain a statement that says a new benefit period, or a new period of expense, or new period of confinement may be available if there is no care or expense for a specified period of time. Some policies have a separate 'Restoration of Benefits' rider attached.

To end your coverage, please contact us directly. If you decide to keep your coverage, simply continue to pay the premiums.

If you have any questions, please call our Customer Service Representatives at 1-800-621-3724 between the hours of 8:00 a.m. and 4:30 p.m. CST.

Policy Benefits Department

# **EXHIBIT G**

J. Arthur Crews, II \*
Wesley A. Clayton
William F. Kendall, III \*
Charles M. Purcell
P. Allen Phillips
John S. Little †
Andrew V. Sellers
Jennifer K. Craig
Amber E. Luttrell \*



106 SOUTH LIBERTY STREET • JACKSON, TN 38301 Telephone 731-424-6211 • Fax 731-423-4732 Address reply to: Post Office Box 726 • Jackson, TN 38302

www.waldrophall.com

Writer's email address: bushj@waldrophall.com

March 25, 2010

Joshua M. Roberts Jay G. Bush Cynthia M. Wood Hailey H. David Kerry M. Caldwell Christopher C. Hayden

> Homer H. Waldrop (1895-1984) Roy Hall (1896-1984) Hewitt P. Tomlin, Jr (1926-2006) Partner, 1956-1981

CERTIFIED MAIL AND U.S.P.S.

ATTN: Claims Manager Bankers Life & Casualty Company, Inc. P.O. Box 66994 Chicago, IL 60666-0994

Re:

Your Insured

Policy No.
Our File No.

Edmund Martin

201,071,892 07-06470

Dear Sir/Madam:

Please allow this letter responds to your March 4, 2010, correspondence to Edmund Martin stating that his eligibility for benefits under the long-term care insurance policy will end on June 1, 2010. As you may know, this law firm represented Mr. Martin in a previous claim he had against Bankers Life for breach of contract, bad faith, and violation of the Consumer Protection Act when he was residing at Cheyenne Trace Assisted Living facility. That matter was settled in November of 2008. Since the settlement, Mr. Martin has relocated to the Elmcroft Assisted Living facility. Under the terms of the 2008 settlement agreement, which is enclosed, the parties agreed that if Mr. Martin relocated from the Cheyenne Trace, he would continue to receive benefits under the policy as long as he could provide proof he was receiving personal care services.

According to Mr. Martin's policy, in order for him to be eligible for benefits; he must be certified by a licensed health care practitioner as being unable to perform at least two activities of daily living for a period of ninety days due to a lack of functional capacity or requiring substantial supervision to protect himself from threats to health and safety due to severe cognitive impairment. Nothing about Mr. Martin's status has changed since he first began receiving benefits under this policy while at Cheyenne Trace. I have spoken with Tim Martin, who is the Residence Director at Elmcroft and he assures me that Mr. Martin, indeed, requires assistance and around-the-clock supervision in keeping with the requirements of his Bankers Life policy. I have enclosed an Affidavit from Tim Martin attesting to such which should suffice as proof Mr. Martin is receiving personal care services pursuant to the 2008 settlement agreement.

Furthermore, it is my understanding that in making your determination to end Mr. Martin's benefits, a nurse was sent to Elmcroft, but never received permission from the

March 25, 2010 Page 2

Residence Director to be present on the premises, never examined Mr. Martin, and never spoke with Mr. Martin's personal caregiver. The nurse employed by Bankers Life merely spoke with some of the nurses at Elmcroft who are not necessarily familiar with Mr. Martin's status. It is difficult to understand how Bankers Life could reach the conclusion that Mr. Martin is no longer eligible for benefits without even speaking with him or performing an examination.

On behalf of Mr. Martin, I would request a management review of this claim. It is clear that the way in which Bankers Life has attempted to end Mr. Martin's benefits has not been a transparent process. Nothing about Mr. Martin's status has changed since he entered into the settlement agreement with Bankers Life. If Mr. Martin does not remain eligible to receive benefits past June 1, 2010, I will not hesitate to bring this matter to Court.

Please contact me as soon as possible regarding your decision on this matter. Thank you,

Very truly yours,

Ву

Jay G. Bush

JGB/cme

Enclosure

#### APPIDAVIT OF TIM MARTIN

I, Tim Martin, after first being sworn according to law, state the following:

- 1. I am over eighteen (18) years of age and have personal knowledge of the following facts stated in this Affidavit.
- 2. I am the Residence Director of the Elmcroft Assisted Living Facility in Jackson, Tennessee.
- 3. I am a health care practitioner licensed by the Tennessee Department of Health.
- 4. Edmund Martin is a resident under my care at Elmcroft Assisted Living Facility and I am familiar with his assistance needs.
- 6. Edmund Martin is not independent and requires 24-hour supervision by the staff at Elmcroft Assisted Living Facility.
- 6. Edmund Martin requires assistance with medication management.
- 7. Edmund Martin requires stand-by assistance with bathing.
- 8. Edmund Martin requires assistance with preparation of meals.
- 9. Edmund Martin requires stand-by assistance with transferring due to multiple falls he has suffered.
- 10. The care and assistance being provided to Edmund Martin at Elmcroft Assisted
  Living Facility is medically necessary
  FURTHER AFFIANT SAYETH NOT.

COUNTY OF: Madiston)

Personally appeared before me, Tim Martin, with whom I am personally acquainted, or who was proved to me on the basis of satisfactory evidence and who acknowledged that he executed the within instrument for the purposes therein contained.

Sworn to and subsquibed before me, this the 25th day of Much,

2010.

Notary Public

My Commission Expires: 1-18-2011

### **EXHIBIT H**

BANKERS LIFE AND CASUALTY COMPANY PO Box 1938 • Carmel, IN 46082-1938 Telephone: 800-654-3072

> Edmund D Martin Rd Jackson TN 38305

April 2, 2010

Paid To

201,071,892

3-22-10

Dear Mr. Martin:

We removed your N260 from Waiver of Premium as of 3/22/10.

We have paid out the maximum benefits allowed by your policy. Your policy states that benefits will be restored if you no longer require or receive qualified LTC services for 180 consecutive days for the same cause or causes for which the previous period of expense began.

You may continue this insurance in force, if you feel you will have a six-month period where you will no longer require or receive qualified LTC services.

If you feel this won't be the case, then you should end the insurance.

To continue the insurance in force, please send \$1319.92 with one copy of this letter within 10 days. This will pay the policy to 5/22/10.

If you want to end the insurance, just ignore any future notices you may receive.

Policyholders SERVICE means just what the name says. Any time we can serve you, please call us at the phone number shown above.

Sincerely,

Policyholder Services

48TDF 134672

Your servicing office is #4161 65 Germantown Ct Ste 425 Cordova TN 38018 Phone (901)756-8867

Agent: Sandra D Wood

Confidential Information REDACTED

### **EXHIBIT I**

BANKERS LIFE AND CASUALTY COMPANY Policy Bene fts Dept. • PO Box 1902 Carmel, IN 46082-1902 • Telephone: 1-800-621-3724



May 17, 2010

MARTIN EDMUND D

5104

396974-1 BLC

JACKSON TN 38305

PATIENT NAME:

MARTIN MARION W

REGARDING:

201,071,892

EXPENSE(S) SUBMITTED:

ELMCROFT OF JACKSON

4-1 TO 30

3,439.20

Dear Mr Martin:

Your LONG TERM CARE insurance pays a maximum benefit of \$73,000.00. We've already paid the maximum benefits so we can't pay more now.

If you believe that your claim has been wrongfully denied or rejected, we will be glad to consider any additional facts you may wish to submit. If you disagree with our decision, you are entitled to a management review of the claim. Please forward your request for a management review to the above address.

Policy Benefits Department

Confidential Information REDACTED

BR D>20 (01/20)

# **EXHIBIT J**

BANKERS LIFE AND CASUALTY COMPANY Policy Benefits Dept. • PO Box 66994 Chicago, 1L 60666 • Telephone: 1-800-621-3724



July 19, 2010

MARTIN EDMUND D

9504

003372-1 BLC

RD JACKSON TN 38305

PATIENT NAME:

MARTIN EDMUND D

REGARDING:

201,071,892

EXPENSE(S) SUBMITTED:

ELMCROFT

6-1 TO 21

2,383.50

ELMCROFT

6-22 TO 30

1,021.50

Dear Mr Martin:

Here is your check.

If the patient is still confined to the facility please send in the itemized nursing home bill. We can't pay for advance billings, so the bills should be sent after the expense has been incurred.

We'll give the prompt service we like to deliver when we get this information.

Please send us the itemized billing statements for dates of service 4-1-10 to 5-31-10.

If you have any questions, please call our Customer Service Representatives at 1-800-621-3724 between the hours of 8:00 a.m. and 4:30 p.m. CST.

Policy Benefits Department

Confidential Information REDACTED

# **EXHIBIT K**

BANKERS LIFE AND CASUALTY COMPANY Policy Benefits Dept. • PO Box 66994 Chicago, II, 60666 • Telephone: 1-800-621-3724



August 18, 2010

MARTIN EDMUND D

9504 707499-1 BLC

JACKSON TN 38305

MARTIN EDMUND D PATIENT NAME: REGARDING: 201,071,892 PATIENT NAME: MARTIN MARION W REGARDING: 201,071,892

Dear Mr Martin:

Claim of: MARTIN EDMUND D

EXPENSE(S) SUBMITTED:

ELMCROFT

7-1 TO 31

3,518.50

Here is your check.

It has been our pleasure to send you these benefits.

However, we do wish to remind you that you will soon reach the maximum claim amount that we can pay on your LONG TERM CARE insurance.

This advance notice is intended to give you the opportunity to consider other financial arrangements.

If the patient is still confined to the facility please send in the itemized nursing home bill. We can't pay for advance billings, so the bills should be sent after the expense has been incurred.

We'll give the prompt service we like to deliver when we get this information.

> Claim of: MARTIN MARION W

EXPENSE(S) SUBMITTED:

BLMCROFT

7-1 TO 31

3,553.84

Your LONG TERM CARE insurance pays a maximum benefit of 73,000.00. We've already paid the maximum benefits so we can't pay more now.

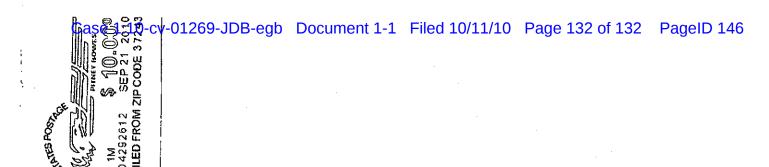
> Confidential Information REDACTED

MARTIN EDMUND D August 18, 2010 Page 2 9504

707499-1 201,071,892

If you have any questions, please call our Customer Service Representatives at 1-800-621-3724 between the hours of 8:00 a.m. and 4:30 p.m. CST.

Policy Benefits Department



Priority Mall ComBasPrice

BANKERS LIFE & CASUALTY COMPANY 2908 POSTON AVENUE, % C S C NASHVILLE, TN 37203 7009 3410 0002 1722 9748